



2022-2023 ANNUAL REPORT

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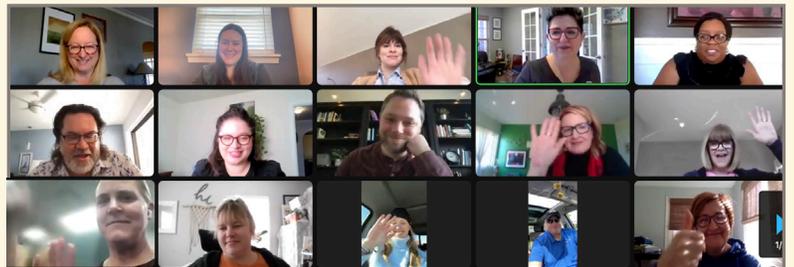
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All names listed as of 2/2/2024



Staff



Joy's House Executive Leadership

Tina McIntosh, President & CEO
Laura Johnson, Senior VP of Care Services
Cayla Rosine, Chief Financial Officer
Maggie Blake, VP of Advancement

Joy's House (Across Locations)

Candace Hattabaugh, Advancement Manager
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Tysie Reed, Finance and Operations Director
Nancy Royal, Adult Day Services Director
Margie Stout, Development Officer
Corrina Thompson, Community Relations Manager
Abby Vincent, Care Services Manager
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Joy's House Broad Ripple

Kate Ainsworth, Guest Relations
Vanessa Armour, Guest Relations
Kaylee Arnold, Guest Relations
Alayna Bechtel, Guest Relations
Theresa Bonner, Family Care Director at Broad Ripple
Benjamin Gause, Operations Coordinator
Chris Maher, Guest Relations
Delores Marr, Care Services Coordinator
Jessica Miller, Guest Relations
Sarah Postel, Social Work Intern
Libbie Waterman, Guest Relations
Sunny Wiseman, Guest Relations
Amber Wolf, Guest Relations

Joy's House at UIndy

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Melanie Gomez, Guest Relations
Cara Hutson, Guest Relations
Shelby Klimczak, Guest Relations
Asanet Mejia, Guest Relations
Zanisha Richardson, Guest Relations
Nyc Sigmon, Social Work Intern
Lia Taylor, Program Coordinator
Shelby Walker, Guest Relations

All names listed as of 2/2/2024

Note from Tina

We've always had a vision at Joy's House - to build a world where all individuals with life-altering diagnoses and their families would be living fulfilled lives of knowledge, choice, and comfort. When we close our eyes and imagine this world, our hearts warm and we are at peace. It's a vision that has always inspired us to do our work.

Like most, when we envision our future, we don't usually anticipate obstacles. We have no idea what speed bumps we're going to encounter in our personal and professional lives.

What we do know is that regardless of obstacles and speed bumps along the way, the community we've been blessed to build at Joy's House over these nearly twenty-five years has positively impacted the lives of thousands of caregiving families, and we're not done. Thank you for being a part of our past.

This is an invitation to ask you to be a part of our future as well.

Our twenty-fifth anniversary milestone will happen next year in 2025. As a result, we're making a few changes to our vision. We still work toward a world of fulfilled lives of knowledge, choice, and comfort for caregiving families. That will never change. How we get there is a little different than ever before.

Our vision has become to commemorate our quarter century milestone, building on our strengths, and launching innovative programs. This is a big year, leading into an even bigger one. We know who we've been, and we know who we need to be in the months and years ahead. We're asking for your financial support and we're asking that you continue to be an important part of our Joy's House community.

We hope that you'll put these dates on your calendar to join us for exciting news and events, as we take big steps into the future and even bigger strides in impacting the lives of caregiving families in Indiana.

- **Caregiver Way Launch Party** - March 13
- **Open House** - June 12
- **Joy of the Journey Breakfast** - November 1

And a very special evening to note...

Joy's House's 25th Birthday Party on November 1, 2025

We hope to see you at these events and at special times in between.

Thank you for who you are to Joy's House.



Tina McIntosh
President & CEO



Ways to Spread Joy!

Make a Financial Gift: Give the gift of care through a one-time gift, a recurring gift or a planned gift. *Contact development@joyshouse.org or visit joyshouse.org to donate.*

Support Special Events: Attending events or hosting your own event are just a few ways to get involved. *Contact info@joyshouse.org for more info.*

Contribute to our Wish List: *Visit joyshouse.org to see a complete list of requested items.*

Corporate Partnerships: We would love to find creative ways to partner with your company: fundraiser sponsorships, wish list drives, hosting a Guest wish day and many more ideas. *Contact development@joyshouse.org to get involved.*

Words from our Caregivers



"I love everyone at Joy's House and so does Mom. They are so helpful to me on a personal level with advice, suggestions and support recommendations as I travel through this difficult journey. I'm SO appreciative!" – Caregiver at Joy's House

"Joy's House has enabled [my mother] to live in the least restrictive and most independent situation while getting the caregiving support and social involvement she needs. I am deeply grateful for all that has been provided through Joy's House."

– Carolyn, Caregiver at Joy's House Broad Ripple

"Having Joy's House in our lives has helped me as a caregiver feel more empowered and independent."

– Caregiver at Joy's House at UIndy

"There is no way I can thank you and the whole Joy's House staff for the extremely wonderful care you gave my [loved one]. You made him feel important. How much more could I have possibly hoped for?"

– Mary, Caregiver at Joy's House

2023 Caregiver Satisfaction Survey Results

95 Joy's House caregivers surveyed with 23 responses.

Have our services increased your capacity to keep your loved one at home? ●●●●●●●●●● 95.5% answered yes

As a result of Joy's House, I feel better equipped as a caregiver. ●●●●●●●●●● 100% strongly agree

Have our services to your loved one provided you opportunities to take better care of yourself? ●●●●●●●●●● 100% answered yes

The staff is supportive, embracing, compassionate, and caring. ●●●●●●●●●● 100% strongly agree

I would recommend Joy's House to my family and friends. ●●●●●●●●●● 100% strongly agree

OUR YEAR IN NUMBERS

BOTH LOCATIONS JANUARY 1 – DECEMBER 31, 2023



136 Guests
and their families
experienced care
& community



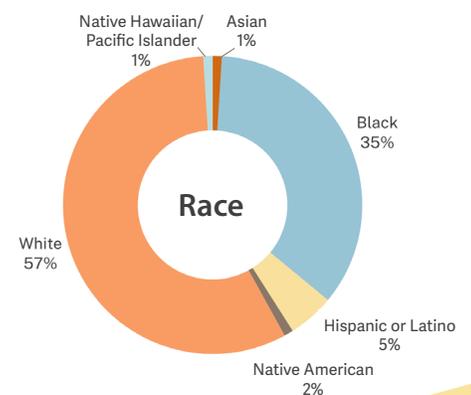
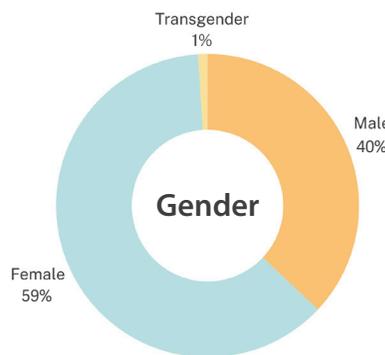
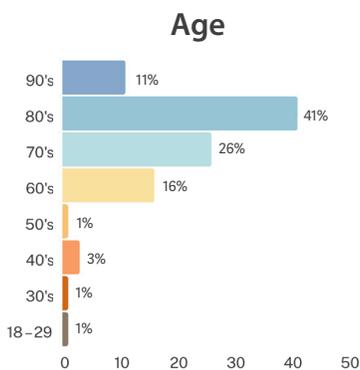
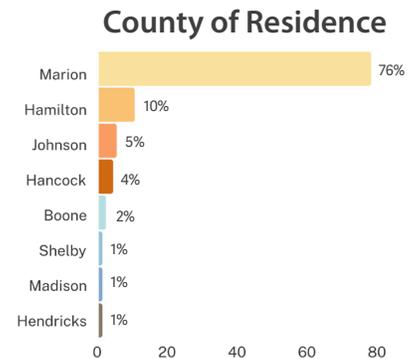
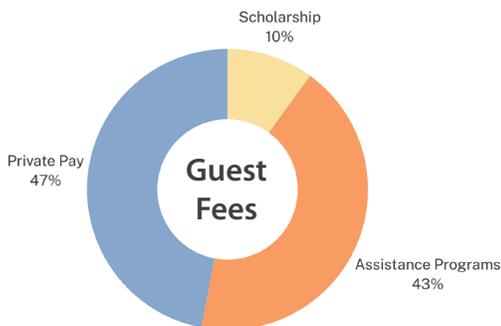
54,000 hours
of comfort, safety
& engagement

at both of our houses

Our Guests

\$78,285

of scholarship support
awarded to families
in need of assistance



Our Caregivers

3,012 caregivers

served through Caregiver Support & community education events

**Caregiver Way
Public Launch
March 13th, 2024**



End-of-Life Doula Program:
34 participants
at our Death Over Drafts event
48 alliances
with community partners **4**

Healthcare Coordination:
**7 Joy's House
families served**



Moments of Joy

Guest Activities and Wish Days



We partied all year long celebrating Guest Wish Days, holidays, and every moment in between. The creativity of our Family Care team brought special weeks of joy, such as Camp Week and State Fair Week, and each activity thoughtfully engaged our very important people each day.

Volunteers



From left to right: Volunteers from Assistance League of Indianapolis, Pam Gasway and Luciano from Paws & Think, Acumen, Alistair and Jen Howlett and Medxcel.

Our work wouldn't be possible without the helping hands from our volunteer partners. Groups from across Indianapolis visited our houses to share time with our Guests, spruce up our Gardens, and help with administrative tasks. We couldn't be more grateful for the support of our community.

Our Time with Teepa

We gathered our community in October of 2023 to present Teepa Snow and talk all about family caregiving. We shared big belly laughs, a few tears, and were so grateful for the chance to share knowledge and comfort with those walking the journey. Thank you to our sponsors who made it all possible: AARP Indiana, USAging, and Teepa's team from Positive Approach to Care.



Giving with Grayce

Established in 2022, our monthly giving circle "Giving with Grayce" is named for our very first Guest at Joy's House, Grayce. This monthly donor circle is having a BIG impact on our mission raising \$10,345 in 2023 from just 21 members. Want to join this network of givers? Learn more at joyshouse.org or email Maggie Blake at maggie@joyshouse.org.



Caregiver Support PROGRAMS AND SERVICES



Caregiver Way is an online community where you can gather with other family caregivers to become empowered through education, resources, and each other. Caregiver Way features content (articles, videos, audio, etc.), and a platform to connect with other caregivers, in five categories:

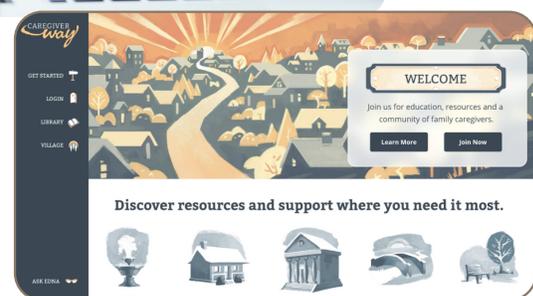
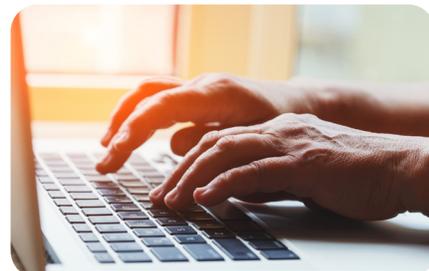
- Self-care
- Caring for your Loved One
- Financial & Legal
- End-of-Life Care
- Life After Caregiving

Trusted Information

All content featured on Caregiver Way is vetted and approved by a qualified Content Advisory Board.

Meaningful Connection

Caring for a loved one often brings with it feelings of isolation, loss and loneliness. Caregiver Way provides a place for thoughtfulness about these topics, as well as a connection with others who walk a similar path, proving that no one is alone in their caregiving journey.



On-Demand Support

Caregiver Way is available to you every minute of every day, allowing you to get the information you need when it works for your schedule.



End-of-Life Doula: Trained End-of-Life Doulas will assist in designing a personalized death experience and help define what living looks like until that day comes.



Caregiver Crossing: A radio show featuring experts who provide comfort, resources and joy to caregivers. Caregiver Crossing airs every Sunday 8am to 9am on WTLC 1310 AM and at 10am to 11am on WIBC 93.1 FM.



CARE Kits: Consistency. Advocacy. Reassurance. Education. This kit is an organized binder designed to keep important information in one central location.



Healthcare Coordination: Medicaid Waiver recipients are eligible to receive complimentary healthcare coordination services through our partnership with RadiusCare.

Learn more about each of our Caregiver Support services and programs at joyshouse.org.

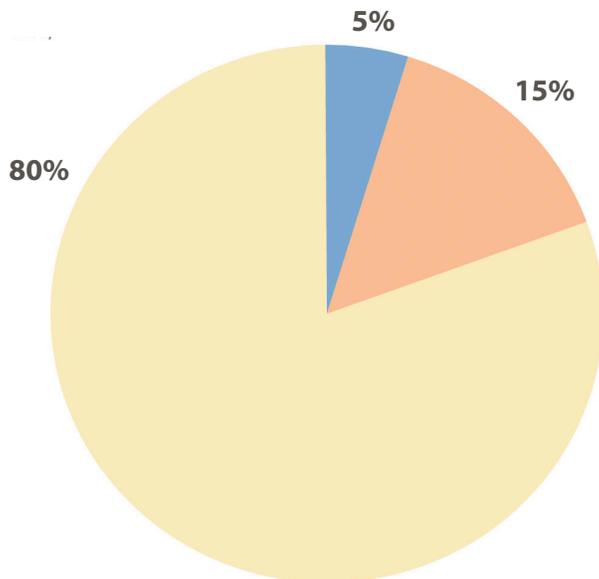
2022 AUDITED FINANCIALS

BOTH LOCATIONS JANUARY 1 – DECEMBER 31, 2022
2023 AUDITED FINANCIALS AVAILABLE JULY 2024



TOTAL EXPENSE

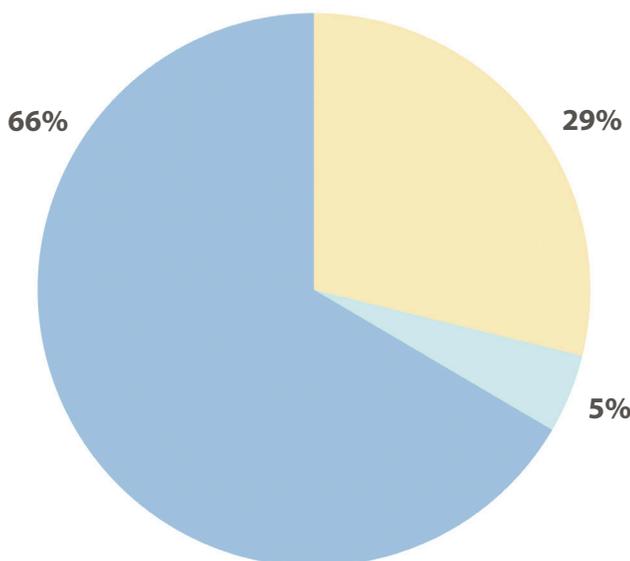
\$1,528,653



- Fundraising & Events**
\$74,064
- Professional Expenses & Administration**
\$224,636
- Guest & Caregiver Programming & Support**
\$1,229,953

TOTAL SUPPORT

\$1,649,209



- Program Fees**
\$475,719
- In-kind (Goods & Services)**
\$76,144
- Fundraising & Events**
\$1,097,346

Please note that these numbers do not reflect gifts restricted year-to-year. The most recent edition of our Annual Report is available at joyshouse.org. If you would like financial information on our Guest Scholarship program, please contact us at 317-254-0828 or finance@joyshouse.org.

Thanks to our Sponsors & Funders

Many organizations and businesses have given generously to Joy's House. We would like to thank the following for their support:

Donations from 1/1/23 - 12/31/23. Please contact us if you have made a donation and are not listed or if your name is misspelled.

\$10,000 & ABOVE

American Online Giving Foundation
 Bank of America
 CarDon & Associates - Corporate Office
 Care Institute Group, Inc.
 Carl & Phyllis Dalton Family Foundation, Inc.
 Dorsey Foundation, Inc
 Klapper Family Foundation, Inc.
 Lilly Endowment Inc.
 Majestic Care
 Meridian Foundation
 Nicholas H. Noyes Jr., Memorial Foundation, Inc.
 The David P. Sheetz Foundation
 The Helmer Scientific Community Fund, a fund of CICF

\$5,000 - \$9,999

AARP Inc.
 Bloniarz Family Watch Fund
 Brewers of Indiana Guild
 Central Indiana Community Foundation (CICF)
 CNO Financial Group
 Gerry and Bill Cowlin Foundation
 Gordon Flesch
 I'm Still Here Foundation Inc.
 Indiana Association of Adult Day Services (IAADS)
 Indiana Farm Bureau Insurance
 J.B. King Family Foundation, a fund of The Indianapolis Foundation
 Johnson County Community Foundation
 Mariner Foundation
 Schwab Charitable
 The Bloniarz Family Watch Fund
 The Loehrer Family Foundation Fund
 The Thomas S. Kemp Foundation, Inc.

\$1,000 - \$4,999

Altenheim Community
 Anonymous
 Arthur Jordan Foundation
 Barnes Dennig
 ComForCare Home Care
 Fidelity Brokerage Services
 Fidelity Charitable Gift Fund
 Flanner Buchanan
 Healthcare Initiatives, Inc.
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\$1,000 - \$4,999 —CONTINUED—

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 Key Bank
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 Sundell Family Fund
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 The Garden Community Church
 The National Bank of Indianapolis
 United Way of Central Indiana
 Vanguard Marketing Corporation
 Western Indiana Community Foundation

\$1 - \$999

Acumen Pharmaceuticals, Inc.
 America's Charities
 Anonymous
 Anthem, Inc.
 Champaign Asphalt Company
 Community Health Network, Inc.
 Feigh Charitable Gift Fund
 Froberg Family Fund
 Hoosier Landscape Group
 International Association of Bridge - Iron Workers (Local 22)
 Jon & Judy Birge Giving Fund
 Kappa Kappa Kappa, Inc. Zeta Iota Chapter Irvington Indianapolis East
 Kiwanis of Northwest Indianapolis
 Kroger
 Maurer Family Foundation Inc
 Mills Catering LLC
 Noreen Donovan LLC

\$1 - \$999 —CONTINUED—

Roaring Fire Ministries Corporation
 Sertoma Club of Broad Ripple
 St. Barnabas Catholic Church
 State of Indiana
 The Orchard School Foundation
 United Way of Bartholomew County, Inc.
 University of Indianapolis

2023 SPONSORS



2023 PARTNERS



Special thanks to these supporters for their many years of partnership.

Thanks to our Individual Donors

Many individuals have given generously to Joy's House. We would like to thank the following for their support:

Donations from 1/1/23 - 12/31/23. Please contact us if you have made a donation and are not listed or if your name is misspelled.

| \$5,000 & ABOVE | \$1,000 - \$4,999 | \$1,000 - \$4,999 —CONTINUED— | \$1,000 - \$4,999 —CONTINUED— | \$500 - \$999 |
|-----------------------------|---------------------------------|--|----------------------------------|-----------------------------|
| Anonymous | Matt Hickey & Ann Adcook | Erin Hedges | James Mueller | Cathy A. Bickle |
| David Cowlin | Anonymous | Dr. Richard Holden & Carly Schall | Anthony Nebesny & Joey Spencer | Alicia Buckley |
| Lisa Curry | Nancy Ayres | Joyce Hudson | Tim & Melissa Oliver | Jerry Dowdall |
| Mac Fehsenfeld | Ronald & Rhonda Baer | Ja-Deen Johnson | Beth Olson | Andrew & Caroline Dutkanych |
| Ann Galvin | Rachel Brown | Alice Jones | Cynthia Pyle | Sue Frank |
| David Klapper | Christopher & Tammy Callahan | Bob Kassing | Brad & Karen Ridenour | Daniel & Marcia Goller |
| Dr. Patrick & Debi Loehrer | Wesley Cate | Allison Kight | Mary Robinson | Jim Hill |
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| | | | | Joanna Russell |
| | | | | Steven & Leah Shattuck |
| | | | | Karrie & Jeff Stone |
| | | | | Letha Tetrick |
| | | | | Eric & Missy Wolfe |



Thumbs up from Mr. Cleo and Nancy Royal, Adult Day Services Director



Miss Martha enjoys an afternoon on the deck

Thanks to our Individual Donors, Continued

\$1 - \$499

| | | | | |
|-------------------------|---------------------------------|---------------------------|-------------------------|-------------------------|
| Patrick & Kelli Adams | Lora Huber Branson | Marcia Doty-Debolt | Jean Claude Garay | Dawn Hershberger |
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| Teresa M. Boone | Brian Deckard | | | |
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| Mike Boyle | LaToya Dix | | | |
| Felicia Bradley | Annette Donegan | | | |
| | Eileen Donovan | | | |
| | Kristi Dorman | | | |

“What you do for both my parents is promote dignity and human flourishing. You allow my dad an opportunity to be around a positive community that provides intellectual stimulation (he loves trivia!) and my mom a chance to be herself – to nap, have lunch with a friend, run errands, etc. This allows my parents to be able to share what they did apart. Thank you so much for this. You and your staff are a blessing to our family.”

– Rachel, Joy’s House caregiver

Thanks to our Individual Donors, Continued

\$1 - \$499
—CONTINUED—

| | | | | |
|---------------------------------|---------------------------------|---------------------------------|--------------------------|--------------------------------------|
| Jon R. Keep | Nannette Martin | Sandra Perry | Patricia Sanders | Justin & Emily Tisdale |
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| Erin Kilbride-Vincent | Catherine McCloskey | Holly Cunningham Piggott | David Schnieders | Sharon Tucker |
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| Ray Marr | Lee Ann Pate | Patricia Ruth | Sharon Terry | |
| | Jean Peacock | Carol Ryan | Craig Thomas | |
| | Vanessa Perkins | John C. Sampson | Chad & Corrina Thompson | |
| | | | Gerri Thorpe | |
| | | | Art & Jen Timpe | |

Honoring, Remembering & Celebrating

The following were honored and remembered by friends and family. If you would like to memorialize or honor someone by making a charitable donation, we would be honored if you would consider Joy's House.

Donations from 1/1/23 - 12/31/23. Please contact us if you have made a donation in honor or in memory of someone and they are not listed or their name is misspelled.

IN HONOR OF

Morganne Cruz
Jayme Donnelson
Laura Johnson
Leah Jones
Tina McIntosh
Susie Schaefer
Liz Todd

IN MEMORY OF

| | |
|-------------------|-----------------------|
| Tom Barnes | Bruce Kimball |
| Keith Bentley | Leons Liepa |
| Walter Bo Boroski | Harriet McDonald |
| Tom Brown | Ken Prather |
| Roger Chamberlain | Mary Jo Price |
| Cecelia Cotter | Patrick Robinson |
| Dan DeMars | Richard E. Roettger |
| Roger F. Doty | Patricia Rooney |
| Mac Fehsenfeld | Margaret Ellen Ruth |
| Jennie Fernsler | William Shattuck, Sr. |
| Martha Hockett | Rosella Thompson |

Celebrating the lives of our Guests, friends and caregivers who have passed away in the past year.

| | |
|----------------------|--------------------|
| Gratz "Buddy" Bailey | Andy Lawrence |
| Bernie Barcio | Jennifer Mattingly |
| June Barton | Harriet McDonald |
| Lois Bledsoe | Ken Prather |
| Walter "Bo" Boroski | Mary Jo Price |
| Willie Bradberry | Pat Robinson |
| Barbara Burnett | Margaret Ruth |
| Richard Cornforth | Margaret Truesdale |
| Susan DeWitt | Beverly White |
| Pat Dilts | |
| Suzy Doyle | |
| Joyce Duncan | |
| Deloris Ghant | |
| Earl Hullinger | |
| Michael Jackson | |
| Jim Jones | |

Have you considered leaving a living legacy to Joy's House?

Your legacy will ensure that Joy's House continues to serve families caring for loved ones for years to come.

If you would like more information on naming Joy's House as a beneficiary of your estate, please contact development@joyshouse.org.

"I firmly believe that Joy's House provides an invaluable resource for Indianapolis. The Guests are well served, and the Guests' families are supported in a meaningful way. It is a beautiful model of care." – Ellen, Joy's House volunteer and donor



Hugs at our 2023 Open House

