



CARE Kit

*Consistency, Advocacy,
Reassurance, Education*



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Consistency, Advocacy, Reassurance, Education

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CONFIDENTIAL INFORMATION

Please seek permission from the owner of this CARE Kit or primary caregiver before sharing enclosed information with others or making copies.



Introduction

Dear Caregiver,

I realize that you are holding a copy of this CARE Kit because you need it, or because you are preparing to need it one day and that caring for someone you love is many things - wonderful and challenging things. But the fact that you have a copy of our Joy's House CARE Kit makes me happier than I can put into words. Joy's House opened our doors in 2000, and over the years, we have been actively caring for the growing number of families in need of adult day services. Years ago, it became very clear that family caregivers need us too. As family caregivers, we can easily become emotionally, physically and financially exhausted. This Kit was born out of the need to educate and support you, the caregiver.

It's our hope that this Kit will bring you improved communication with your medical team and support circle, reduced stress, some guidance in this world of caregiving and a place to keep all of the information needed to care not only for your loved one, but to better care for you. At Joy's House, we're here for you.

Please use this Kit as you see fit. We want you to add your own materials, discard the ones that don't work for your household and make copies of those that do. (I even encourage you to use a CARE Kit for yourself.)

If there is anything more that Joy's House can do to support your family and you, please know that you can contact me directly. My email is tina@joyshouse.org and I can be reached by phone at (317) 254-0828.

Warmly ~

A handwritten signature in black ink that reads "Tina".

Tina McIntosh
President & Founder

JOY'S HOUSE PARTNER RECOGNITION

Joy's House Partnerships

Thank you to our partners for their commitment to helping us provide much-needed support for our Guests and caregiving families.



Special thanks to the following partners of Joy's House programs and services.



Glossary of Terms

A few definitions of terms found throughout this binder can be found on this page. These words may be starred with an asterisk to refer you back to this page if needed.

Ambulatory: Referring to the ability to walk.

CARE Act: In Indiana, the Caregiver Advise, Record, Enable (CARE) Act allows every patient admitted to a hospital to designate a family caregiver. Hospital staff must notify the caregiver when the patient is admitted, and prior to discharge, must instruct the caregiver on how to perform medical tasks needed at home.

Care Partner: A person who is providing assistance to a loved one who can still care for him or herself in part.

Caregiver: A person who provides consistent assistance with activities of daily living to a loved one.

Elopement/Flight Risk: Referring to a person thought likely to leave or flee.

Guardian (also referred to as a Conservator): Person appointed by the court to protect and manage the financial affairs and/or the person's daily life due to physical or mental limitations or old age.

Health Care Proxy: A legal document that designates another person to make healthcare decisions in the event that the patient is incapable of making his or her wishes known.

Incontinent: Having little to no control over one's bladder and bowel movements.

Long-Term Care Insurance: Insurance for policyholders that helps cover the cost of nursing home care, home health care and adult day services.

Medicaid: State health insurance for those requiring financial assistance.

Medicaid Waiver: Programs that help provide services to people who would otherwise be in an institution, nursing home or hospital so they can access long-term care in the community.

Medicare: Federal health insurance for people over 65 years of age and certain younger people with disabilities.

Medigap: A Medicare supplement insurance sold by private companies that can help pay for some of the health care costs that Medicare doesn't cover.

Power of Attorney: Person legally granted authority (Agent) of another person (Principal) in specified matters, such as financial or in general. A Power of Attorney becomes invalid upon the incapacitation of the Principal.

Durable Power of Attorney: The same as a Power of Attorney, but the Agent's authority remains in effect after the incapacitation of the Principal.

Health Care Power of Attorney: Person legally granted authority (Agent) on behalf of another person (Principal) to determine what medical procedures may be done on the Principal in event of the Principal's incapacitation. The document naming the Health Care Power of Attorney is sometimes called the Health Care Proxy.

Representative Payee: A person authorized to receive an individual's Social Security check for bill-paying purposes.



About Your Loved One

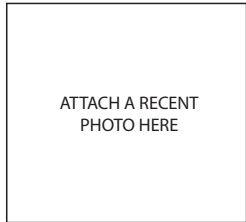
*The best and most beautiful things in the world cannot
be seen or even touched. They must be felt with the heart.*

- Helen Keller

Emergency Information Sheet

Please fill out this form on behalf of your loved one.

Place a copy of this form on the refrigerator or near a phone for emergency reference.



ATTACH A RECENT PHOTO HERE

Personal Information

Name: _____

Medical Diagnoses and Conditions: _____

Contagious Diagnoses: _____

Address: _____

Phone (C): _____

SSN: _____ - _____ - _____ DOB: ____ / ____ / ____

Sex: M / F Gender Identity: _____

Race: _____ Ethnicity: _____

Eye Color: _____ Hair Color: _____

Height: _____ Weight: _____

Marital Status: S D M W Separated

Dentures: Y / N Upper: _____ Lower: _____

Hearing Aids: Y / N Right: _____ Left: _____

Glasses: Y / N Contacts: Y / N

Prosthetics: Y / N _____

Ambulatory: Y / N Walker Cane Wheelchair

Continent: Y / N Bowel: _____ Bladder: _____

Advance Directives: Y / N Do Not Resuscitate: Y / N

Living Will: Y / N Donor: Y / N _____

Blood Type: _____ Last Tetanus Shot: _____

Last COVID-19 Shot or Booster: _____

First Language: _____

Other Languages: _____

Clergy Name: _____

Clergy Phone Number: _____

Physicians

Primary Care Physician: _____

Phone: _____

Neurologist: _____

Phone: _____

Cardiologist: _____

Phone: _____

Specialists: _____

Hospital Choice: _____

Medications Taken on a Regular Basis: _____

Allergies

Animals: _____

Foods: _____

Meds: _____

Other: _____

Insurance

Medicare #: _____

Medicaid #: _____

Insurance Carrier/#: _____

Policy Holder: _____

Policy Holder DOB: _____ / _____ / _____

See back side of this page for Emergency Contacts.



Emergency Contacts

Caregiver/Primary Emergency Contact/POA

Name: _____ Relationship: _____

Address: _____

Cell: _____

Work: _____

Home: _____

Durable Power of Attorney for Health Care: Y / N Power of Attorney Name: _____

Power of Attorney Phone: _____

Comments/Instructions: _____

Caregiver/Secondary Emergency Contact

Name: _____

Relationship: _____

Cell: _____

Work: _____

Home: _____

Comments/Instructions: _____

My Loved One has a History of:

Describe

- | | | |
|--------------------------------|--------------------------|-------|
| Disorientation/Confusion | <input type="checkbox"/> | _____ |
| Delusions/Hallucinations | <input type="checkbox"/> | _____ |
| Disorganized Speech | <input type="checkbox"/> | _____ |
| Mania/Elevated mood | <input type="checkbox"/> | _____ |
| Depression | <input type="checkbox"/> | _____ |
| Fear/Timidity | <input type="checkbox"/> | _____ |
| Elopement | <input type="checkbox"/> | _____ |
| Belligerence/Uncooperativeness | <input type="checkbox"/> | _____ |
| Threatening behaviors | <input type="checkbox"/> | _____ |
| Harm to self or others | <input type="checkbox"/> | _____ |
| Triggers | <input type="checkbox"/> | _____ |
| Other | <input type="checkbox"/> | _____ |

Suggested Interventions and De-escalation Techniques

Additional Emergency Contacts

Place this form in a cabinet, on the refrigerator or near a phone to keep for emergency reference.

Name: _____

Relationship: _____

Cell: _____

Work: _____

Home: _____

Comments/Instructions: _____

Name: _____

Relationship: _____

Cell: _____

Work: _____

Home: _____

Comments/Instructions: _____

Name: _____

Relationship: _____

Cell: _____

Work: _____

Home: _____

Comments/Instructions: _____

Name: _____

Relationship: _____

Cell: _____

Work: _____

Home: _____

Comments/Instructions: _____



Additional Information

Prefers to be called (Mr./Mrs./Miss, Nickname): _____

Anniversary: _____

Clothing size(s): _____ Shoe size: _____

Children: _____

U.S. Citizenship: Y / N Country of Origin: _____ Hometown City and State: _____

Veteran: Y / N Years in Service: _____ Service Branch: _____ Rank: _____

Important social history (schooling, career, membership organizations, etc): _____

Spiritual background: _____

Church Name: _____ Church phone number: _____

Enjoys spending time by (social activities): _____

Favorite places to go (museums, restaurants): _____

Favorite pastimes (hobbies, games, songs, TV shows): _____

Food, drink & snack preferences: _____

Daily Routine Overview

Wakes up at	
Breakfast	
Morning Routine	
Lunch	
Afternoon Routine	
Dinner	
Before Bed	
Bedtime	

Self-Care Abilities & Needs

If assistance is needed, list responsible party on the line provided.

Personal Care

	Independent	Assistance Needed (Describe)	Unable	Responsible Party
Bathing	<input type="checkbox"/>	<input type="checkbox"/> _____	<input type="checkbox"/>	_____
Dressing	<input type="checkbox"/>	<input type="checkbox"/> _____	<input type="checkbox"/>	_____
Grooming Hair	<input type="checkbox"/>	<input type="checkbox"/> _____	<input type="checkbox"/>	_____
Dental Hygiene	<input type="checkbox"/>	<input type="checkbox"/> _____	<input type="checkbox"/>	_____
Nails	<input type="checkbox"/>	<input type="checkbox"/> _____	<input type="checkbox"/>	_____
Eating	<input type="checkbox"/>	<input type="checkbox"/> _____	<input type="checkbox"/>	_____
Walking/Mobility	<input type="checkbox"/>	<input type="checkbox"/> _____	<input type="checkbox"/>	_____
Toileting	<input type="checkbox"/>	<input type="checkbox"/> _____	<input type="checkbox"/>	_____
Medications	<input type="checkbox"/>	<input type="checkbox"/> _____	<input type="checkbox"/>	_____

Household Management

	Independent	Assistance Needed (Describe)	Unable	Responsible Party
Meal Preparation	<input type="checkbox"/>	<input type="checkbox"/> _____	<input type="checkbox"/>	_____
Food Shopping	<input type="checkbox"/>	<input type="checkbox"/> _____	<input type="checkbox"/>	_____
Light Housework	<input type="checkbox"/>	<input type="checkbox"/> _____	<input type="checkbox"/>	_____
Laundry	<input type="checkbox"/>	<input type="checkbox"/> _____	<input type="checkbox"/>	_____
Transportation	<input type="checkbox"/>	<input type="checkbox"/> _____	<input type="checkbox"/>	_____
Mail	<input type="checkbox"/>	<input type="checkbox"/> _____	<input type="checkbox"/>	_____
Bill/Money Management	<input type="checkbox"/>	<input type="checkbox"/> _____	<input type="checkbox"/>	_____

Notes/Comments



Safety Abilities & Needs

Safety Needs

	Yes	No	Helpful Info/Suggestions
Elopement* Risk	<input type="checkbox"/>	<input type="checkbox"/>	_____
Risk of Ingesting Harmful Substances	<input type="checkbox"/>	<input type="checkbox"/>	_____
Fall Risk	<input type="checkbox"/>	<input type="checkbox"/>	_____
Kitchen Appliance Monitoring	<input type="checkbox"/>	<input type="checkbox"/>	_____
Hides Objects	<input type="checkbox"/>	<input type="checkbox"/>	_____
Harms Self	<input type="checkbox"/>	<input type="checkbox"/>	_____
Harms Others	<input type="checkbox"/>	<input type="checkbox"/>	_____
Smoking Habits	<input type="checkbox"/>	<input type="checkbox"/>	_____
Medication Issues	<input type="checkbox"/>	<input type="checkbox"/>	_____
Driving Issues	<input type="checkbox"/>	<input type="checkbox"/>	_____
Vision: _____			_____
Hearing: _____			_____
Speech: _____			_____
Cognition: _____			_____
Other: _____			_____
Other: _____			_____
Other: _____			_____
Other: _____			_____
Other: _____			_____

Notes/Comments



Developing a Plan

*To accomplish great things, we must not only act,
but also dream; not only plan, but also believe.*

- Anatole France

Caregiver Information

Primary Caregiver

Name: _____

Relationship: _____

Address: _____

Home #: _____ Work #: _____

Cell #: _____

Email: _____

Frequency of visits: _____

Visits via In Person Phone Email

Assistance Provided	
<input type="checkbox"/> Personal Care	
<input type="checkbox"/> Medication: <input type="checkbox"/> Set up <input type="checkbox"/> Prompt <input type="checkbox"/> Administration	
<input type="checkbox"/> Meal Prep: <input type="checkbox"/> Breakfast <input type="checkbox"/> Lunch <input type="checkbox"/> Dinner	
<input type="checkbox"/> Shopping	
<input type="checkbox"/> Transportation	
<input type="checkbox"/> Medical Appointments	
<input type="checkbox"/> Bill Paying/Money Management	
<input type="checkbox"/> Other: _____	

Secondary Caregiver

Name: _____

Relationship: _____

Address: _____

Home #: _____ Work #: _____

Cell #: _____

Email: _____

Frequency of visits: _____

Visits via In Person Phone Email

Assistance Provided	
<input type="checkbox"/> Personal Care	
<input type="checkbox"/> Medication: <input type="checkbox"/> Set up <input type="checkbox"/> Prompt <input type="checkbox"/> Administration	
<input type="checkbox"/> Meal Prep: <input type="checkbox"/> Breakfast <input type="checkbox"/> Lunch <input type="checkbox"/> Dinner	
<input type="checkbox"/> Shopping	
<input type="checkbox"/> Transportation	
<input type="checkbox"/> Medical Appointments	
<input type="checkbox"/> Bill Paying/Money Management	
<input type="checkbox"/> Other: _____	

Paid Caregiver

Name: _____

Employer: _____

Address: _____

Home #: _____ Work #: _____

Cell #: _____

Email: _____

Frequency of visits: _____

Visits via In Person Phone Email

Assistance Provided	
<input type="checkbox"/> Personal Care	
<input type="checkbox"/> Medication: <input type="checkbox"/> Set up <input type="checkbox"/> Prompt <input type="checkbox"/> Administration	
<input type="checkbox"/> Meal Prep: <input type="checkbox"/> Breakfast <input type="checkbox"/> Lunch <input type="checkbox"/> Dinner	
<input type="checkbox"/> Shopping	
<input type="checkbox"/> Transportation	
<input type="checkbox"/> Medical Appointments	
<input type="checkbox"/> Bill Paying/Money Management	
<input type="checkbox"/> Other: _____	

Other Informal Caregiver

Name: _____

Relationship: _____

Address: _____

Home #: _____ Work #: _____

Cell #: _____

Email: _____

Frequency of visits: _____

Visits via In Person Phone Email

Assistance Provided	
<input type="checkbox"/> Personal Care	
<input type="checkbox"/> Medication: <input type="checkbox"/> Set up <input type="checkbox"/> Prompt <input type="checkbox"/> Administration	
<input type="checkbox"/> Meal Prep: <input type="checkbox"/> Breakfast <input type="checkbox"/> Lunch <input type="checkbox"/> Dinner	
<input type="checkbox"/> Shopping	
<input type="checkbox"/> Transportation	
<input type="checkbox"/> Medical Appointments	
<input type="checkbox"/> Bill Paying/Money Management	
<input type="checkbox"/> Other: _____	

Area Agency on Aging Care Manager

Name: _____
Agency Name: _____
Address: _____
Website: _____
Phone: _____ Email: _____

Adult Day Service

Name: _____
Address: _____
Contact Person: _____
Phone: _____ Email: _____
Days and Times of Attendance: _____
Door Code: _____
List of Approved Visitors: _____
Inquiry Date: _____ Assessment Date: _____ Start Date: _____ Follow up Needed

Assistance Provided <input type="checkbox"/> Personal Care <input type="checkbox"/> Medication: <input type="checkbox"/> Set up <input type="checkbox"/> Prompt <input type="checkbox"/> Administration <input type="checkbox"/> Meal Prep: <input type="checkbox"/> Breakfast <input type="checkbox"/> Lunch <input type="checkbox"/> Dinner <input type="checkbox"/> Transportation <input type="checkbox"/> Medical Appointments <input type="checkbox"/> Other: _____
--

Home Health Care Company

Company Name: _____
Address: _____
Contact Person: _____
Phone: _____ Email: _____
Days and Times of Care: _____
List of Preferred Attendants: _____
Inquiry Date: _____ Assessment Date: _____ Start Date: _____ Follow up Needed

Assistance Provided <input type="checkbox"/> Personal Care <input type="checkbox"/> Medication: <input type="checkbox"/> Set up <input type="checkbox"/> Prompt <input type="checkbox"/> Administration <input type="checkbox"/> Meal Prep: <input type="checkbox"/> Breakfast <input type="checkbox"/> Lunch <input type="checkbox"/> Dinner <input type="checkbox"/> Shopping <input type="checkbox"/> Transportation <input type="checkbox"/> Medical Appointments <input type="checkbox"/> Bill Paying/Money Management <input type="checkbox"/> Other: _____
--

Long Term Care Facility

Facility Name: _____
Address: _____
Contact Person: _____
Phone: _____ Email: _____
Room Number: _____
Door Code: _____
List of Approved Visitors: _____
Inquiry Date: _____ Assessment Date: _____ Start Date: _____ Follow up Needed

Assistance Provided <input type="checkbox"/> Personal Care <input type="checkbox"/> Medication: <input type="checkbox"/> Set up <input type="checkbox"/> Prompt <input type="checkbox"/> Administration <input type="checkbox"/> Meal Prep: <input type="checkbox"/> Breakfast <input type="checkbox"/> Lunch <input type="checkbox"/> Dinner <input type="checkbox"/> Shopping <input type="checkbox"/> Transportation <input type="checkbox"/> Medical Appointments <input type="checkbox"/> Bill Paying/Money Management <input type="checkbox"/> Other: _____
--

Assistance Needed Worksheet

Personal Care Tasks

Tasks

People who can help

Bathing

Dressing

Grooming (hair, teeth, nails)

Walking/Mobility

Lifting/Transferring

Toileting

Eating

Medications: Setting up pill box

Medications: Prompting to take

Medications: Helping to take

Household Care Tasks

Tasks

People who can help

Meal Preparation

Food Shopping/Errands

Housework

Laundry

Transportation

Medical Appointments

Mail/Correspondence

Banking/Bill Payments

Fix it/Repair

Lawn Care

Snow Removal

Automobile Care

Pet Care

Other Assistance

Tasks

People who can help



Medical Information

One person caring about another represents life's greatest value.

- Jim Rohn

Physicians

Primary Care Start Date: _____ End Date: _____
Name: _____
Address: _____
Phone: _____
Days/Hrs: _____ After Hours Number: _____
Fax: _____ Email: _____
Hospital Affiliation(s): _____

Specialty Physician Start Date: _____ End Date: _____
Name: _____
Specialty: _____
Hospital/Clinic: _____
Phone: _____
Days/Hrs: _____ After Hours Number: _____
Fax: _____ Email: _____
Hospital Affiliation(s): _____

Specialty Physician Start Date: _____ End Date: _____
Name: _____
Specialty: _____
Hospital/Clinic: _____
Phone: _____
Days/Hrs: _____ After Hours Number: _____
Fax: _____ Email: _____
Hospital Affiliation(s): _____



Additional Specialty Physicians

Specialty Physician Start Date: _____ End Date: _____
Name: _____
Specialty: _____
Hospital/Clinic: _____
Phone: _____
Days/Hrs: _____ After Hours Number: _____
Fax: _____ Email: _____
Hospital Affiliation(s): _____

Specialty Physician Start Date: _____ End Date: _____
Name: _____
Specialty: _____
Hospital/Clinic: _____
Phone: _____
Days/Hrs: _____ After Hours Number: _____
Fax: _____ Email: _____
Hospital Affiliation(s): _____

Specialty Physician Start Date: _____ End Date: _____
Name: _____
Specialty: _____
Hospital/Clinic: _____
Phone: _____
Days/Hrs: _____ After Hours Number: _____
Fax: _____ Email: _____
Hospital Affiliation(s): _____

Other Medical & Health Professionals

Use this page to note other health professionals such as Chiropractor, Dentist, Ophthalmologist, Optometrist, Audiologist and Podiatrist.

Name: _____

Specialty: _____

Hospital/Clinic: _____

Phone: _____

Days/Hrs: _____ After Hours Number: _____

Fax: _____ Email: _____

Name: _____

Specialty: _____

Hospital/Clinic: _____

Phone: _____

Days/Hrs: _____ After Hours Number: _____

Fax: _____ Email: _____

Name: _____

Specialty: _____

Hospital/Clinic: _____

Phone: _____

Days/Hrs: _____ After Hours Number: _____

Fax: _____ Email: _____

Name: _____

Specialty: _____

Hospital/Clinic: _____

Phone: _____

Days/Hrs: _____ After Hours Number: _____

Fax: _____ Email: _____



Other Medical & Health Professionals

Name: _____

Specialty: _____

Hospital/Clinic: _____

Phone: _____

Days/Hrs: _____ After Hours Number: _____

Fax: _____ Email: _____

Name: _____

Specialty: _____

Hospital/Clinic: _____

Phone: _____

Days/Hrs: _____ After Hours Number: _____

Fax: _____ Email: _____

Name: _____

Specialty: _____

Hospital/Clinic: _____

Phone: _____

Days/Hrs: _____ After Hours Number: _____

Fax: _____ Email: _____

Name: _____

Specialty: _____

Hospital/Clinic: _____

Phone: _____

Days/Hrs: _____ After Hours Number: _____

Fax: _____ Email: _____

Medication List

Write all prescriptions, over-the-counter medicines and supplements below. Keep this list up-to-date and show the list to your loved one's doctors at each visit. Ask them to check for unnecessary duplications or medicines that could interact to cause harm.

Tip: Since medications change often consider copying this page before making your first entry.

Medicine Name	Prescribing Doctor	How much at each dose?	When and how taken?	Why taken?	Date Started	Date Stopped
Example: Medicine Name	Dr. Jones	1 tablet, 250 mg	7 a.m. and 7 p.m., with food	Arthritis	7/31/2017	N/A



Allergy Log

Date	Allergen/Medication Name	Duration of Reaction	Type of Reaction (ex: rash or breathing difficulties)	Noted By

Preferred Pharmacy: _____

Phone: _____ Address: _____

Mail Order Instructions: _____



Medical Information

Medical Diagnoses

Diagnosis	Date of Diagnosis	Doctor	Treatment/Status

Surgeries and Procedures

Date	Surgery	Surgeon	Hospital	Complications/Notes

Hospitalizations & Rehabilitation Stays

Date	Hospital/Facility	Reason	Discharged Date/To



Upcoming Doctor Appointment

Appointment Date: _____ Time: _____

Doctor's Name: _____ Specialty: _____

Office/Clinic Location: _____ Phone: _____

Reason for visit (current symptoms): _____

Remember to bring: _____

Name of Caregiver to Accompany Patient: _____

Questions/Concerns to discuss:

Q: _____

A: _____

Q: _____

A: _____

Q: _____

A: _____

Additional Notes: _____

Tests Done

Results/Call for results

Outcome - Diagnosis and Next Steps:

Diagnosis: _____

Medication Changes: _____

Additional Tests

Treatment

Scheduled for

What to Expect

Follow up appt. date/time: _____

Remember to bring: _____

Upcoming Doctor Appointment

Appointment Date: _____ Time: _____

Doctor's Name: _____ Specialty: _____

Office/Clinic Location: _____ Phone: _____

Reason for visit (current symptoms): _____

Remember to bring: _____

Name of Caregiver to Accompany Patient: _____

Questions/Concerns to discuss:

Q: _____

A: _____

Q: _____

A: _____

Q: _____

A: _____

Additional Notes: _____

Tests Done

Results/Call for results

Outcome - Diagnosis and Next Steps:

Diagnosis: _____

Medication Changes: _____

Additional Tests

Treatment

Scheduled for

What to Expect

Follow up appt. date/time: _____

Remember to bring: _____

Upcoming Doctor Appointment

Appointment Date: _____ Time: _____

Doctor's Name: _____ Specialty: _____

Office/Clinic Location: _____ Phone: _____

Reason for visit (current symptoms): _____

Remember to bring: _____

Name of Caregiver to Accompany Patient: _____

Questions/Concerns to discuss:

Q: _____

A: _____

Q: _____

A: _____

Q: _____

A: _____

Additional Notes: _____

Tests Done

Results/Call for results

Outcome - Diagnosis and Next Steps:

Diagnosis: _____

Medication Changes: _____

Additional Tests

Treatment

Scheduled for

What to Expect

Follow up appt. date/time: _____

Remember to bring: _____

Upcoming Doctor Appointment

Appointment Date: _____ Time: _____

Doctor's Name: _____ Specialty: _____

Office/Clinic Location: _____ Phone: _____

Reason for visit (current symptoms): _____

Remember to bring: _____

Name of Caregiver to Accompany Patient: _____

Questions/Concerns to discuss:

Q: _____

A: _____

Q: _____

A: _____

Q: _____

A: _____

Additional Notes: _____

Tests Done

Results/Call for results

Outcome - Diagnosis and Next Steps:

Diagnosis: _____

Medication Changes: _____

Additional Tests

Treatment

Scheduled for

What to Expect

Follow up appt. date/time: _____

Remember to bring: _____

Upcoming Doctor Appointment

Appointment Date: _____ Time: _____

Doctor's Name: _____ Specialty: _____

Office/Clinic Location: _____ Phone: _____

Reason for visit (current symptoms): _____

Remember to bring: _____

Name of Caregiver to Accompany Patient: _____

Questions/Concerns to discuss:

Q: _____

A: _____

Q: _____

A: _____

Q: _____

A: _____

Additional Notes: _____

Tests Done

Results/Call for results

Outcome - Diagnosis and Next Steps:

Diagnosis: _____

Medication Changes: _____

Additional Tests

Treatment

Scheduled for

What to Expect

Follow up appt. date/time: _____

Remember to bring: _____

Upcoming Doctor Appointment

Appointment Date: _____ Time: _____

Doctor's Name: _____ Specialty: _____

Office/Clinic Location: _____ Phone: _____

Reason for visit (current symptoms): _____

Remember to bring: _____

Name of Caregiver to Accompany Patient: _____

Questions/Concerns to discuss:

Q: _____

A: _____

Q: _____

A: _____

Q: _____

A: _____

Additional Notes: _____

Tests Done

Results/Call for results

Outcome - Diagnosis and Next Steps:

Diagnosis: _____

Medication Changes: _____

Additional Tests

Treatment

Scheduled for

What to Expect

Follow up appt. date/time: _____

Remember to bring: _____

Call Log

Date/Time	Call Made By	Notes <i>(Spoke with, Agency name, Phone #, What was discussed)</i>	To Do



Call Log

Date/Time	Call Made By	Notes (Spoke with, Agency name, Phone #, What was discussed)	To Do



Appointment Calendar Month _____ Year _____

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



Appointment Calendar Month _____ Year _____

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



Important Tests

(Blood draw, CAT scan, X-Ray, MRI, etc.)

Date	Type of Test	Ordered By	Phone	Test Results



Important Tests

(Blood draw, CAT scan, X-Ray, MRI, etc.)

Date	Type of Test	Ordered By	Phone	Test Results



Vaccinations

(PPD/CXR, Flu shot, etc.)

Date	Type of Vaccine	Ordered By	Phone	Results/Comments



Vaccinations

(PPD/CXR, Flu shot, etc.)

Date	Type of Vaccine	Ordered By	Phone	Results/Comments



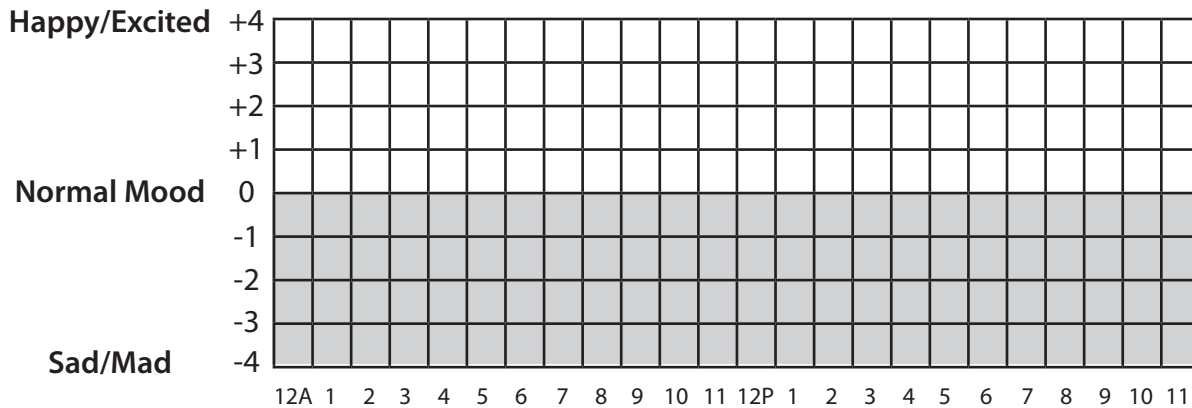
Progress Tracker

Date	Type of Appt. & Location	Name of Practitioner	Progress Report	Homework	Noted By



Mood Tracker

Date	
Mood Details	
Weather Details	
Medications Taken	
Hours of Sleep	
Physical Activity	
Food Intake	
Notes and Comments	
Noted By	

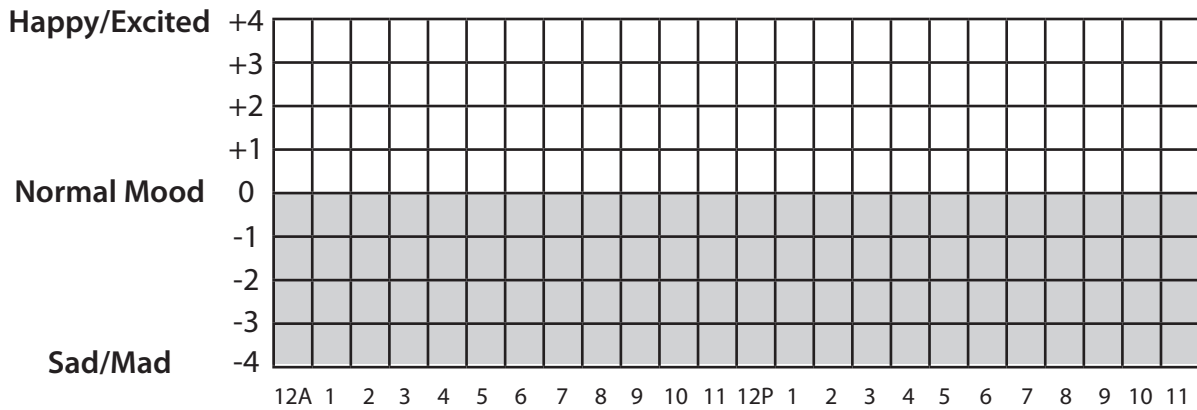


Use this mood graph to determine changes in behavior from new medications, therapy, rehabilitation, etc. Zero represents "normal" behavior for the individual, +1 and above represent heightened activity or mood and so on.



Mood Tracker

Date	
Mood Details	
Weather Details	
Medications Taken	
Hours of Sleep	
Physical Activity	
Food Intake	
Notes and Comments	
Noted By	



Use this mood graph to determine changes in behavior from new medications, therapy, rehabilitation, etc. Zero represents "normal" behavior for the individual, +1 and above represent heightened activity or mood and so on.



Sleep Tracker Week of _____

Day	6PM	7	8	9	10	11	12A	1	2	3	4	5	6	7	8	9	10	11	12P	1	2	3	4	5

Color the boxes to indicate your loved one's sleep hours and leave boxes blank to indicate hours when he/she was awake.



Sleep Tracker Week of _____

Day	6PM	7	8	9	10	11	12A	1	2	3	4	5	6	7	8	9	10	11	12P	1	2	3	4	5

Color the boxes to indicate your loved one's sleep hours and leave boxes blank to indicate hours when he/she was awake.



Vital Health Log

Date	Time	Weight	Blood Pressure	Blood Sugar	Notes	Noted By



Vital Health Log

Date	Time	Weight	Blood Pressure	Blood Sugar	Notes	Noted By





Household

Love begins by taking care of the closest ones — the ones at home.

- Mother Teresa

Preferred Contractors

Plumber: _____

Company Name: _____

Phone: _____ Fax: _____

Address: _____

City/State/Zip: _____

E-mail: _____ Website: _____

Preferred Method of Payment: Online Check Autopay Other: _____

Electrician: _____

Company Name: _____

Phone: _____ Fax: _____

Address: _____

City/State/Zip: _____

E-mail: _____ Website: _____

Preferred Method of Payment: Online Check Autopay Other: _____

HVAC Contractor: _____

Company Name: _____

Phone: _____ Fax: _____

Address: _____

City/State/Zip: _____

E-mail: _____ Website: _____

Preferred Method of Payment: Online Check Autopay Other: _____

Roofing Contractor: _____

Company Name: _____

Phone: _____ Fax: _____

Address: _____

City/State/Zip: _____

E-mail: _____ Website: _____

Preferred Method of Payment: Online Check Autopay Other: _____

HOUSEHOLD | PREFERRED CONTRACTORS

General Contractor: _____

Company Name: _____

Phone: _____ Fax: _____

Address: _____

City/State/Zip: _____

E-mail: _____ Website: _____

Preferred Method of Payment: Online Check Autopay Other: _____

Locksmith: _____

Company Name: _____

Phone: _____ Fax: _____

Address: _____

City/State/Zip: _____

E-mail: _____ Website: _____

Preferred Method of Payment: Online Check Autopay Other: _____

Gardener/Landscaper: _____

Company Name: _____

Phone: _____ Fax: _____

Address: _____

City/State/Zip: _____

E-mail: _____ Website: _____

Preferred Method of Payment: Online Check Autopay Other: _____

Alarm/Security: _____

Company Name: _____

Phone: _____ Fax: _____

Address: _____

City/State/Zip: _____

E-mail: _____ Website: _____

Preferred Method of Payment: Online Check Autopay Other: _____

Other Contractors

Other: _____

Company Name: _____

Phone: _____ Fax: _____

Address: _____

City/State/Zip: _____

E-mail: _____ Website: _____

Preferred Method of Payment: Online Check Autopay Other: _____

Other: _____

Company Name: _____

Phone: _____ Fax: _____

Address: _____

City/State/Zip: _____

E-mail: _____ Website: _____

Preferred Method of Payment: Online Check Autopay Other: _____

Other: _____

Company Name: _____

Phone: _____ Fax: _____

Address: _____

City/State/Zip: _____

E-mail: _____ Website: _____

Preferred Method of Payment: Online Check Autopay Other: _____

Other: _____

Company Name: _____

Phone: _____ Fax: _____

Address: _____

City/State/Zip: _____

E-mail: _____ Website: _____

Preferred Method of Payment: Online Check Autopay Other: _____

HOUSEHOLD | UTILITIES

Utilities

Water Company: _____ Phone: _____

Account Name/#: _____

Special Instructions: _____

Gas Company: _____ Phone: _____

Account Name/#: _____

Special Instructions: _____

Electricity Company: _____ Phone: _____

Account Name/#: _____

Special Instructions: _____

Sewage Company: _____ Phone: _____

Account Name/#: _____

Special Instructions: _____

Cell Phone Company: _____ Phone: _____

Account Name/#: _____

Special Instructions: _____

Home Phone Company: _____ Phone: _____

Account Name/#: _____

Special Instructions: _____

Cable Company: _____ Phone: _____

Account Name/#: _____

Special Instructions: _____

Internet Company: _____ Phone: _____

Account Name/#: _____

Special Instructions: _____

Trash Removal and Recycling: _____ Phone: _____

Account Name/#: _____

Special Instructions/Pick Up Day: _____

Animal Care

Name of Pet: _____ Type of Animal: _____

Breed/Color/Description: _____

Name of Vet: _____

Address: _____

City/State/Zip: _____

Phone: _____

Name of Emergency Vet: _____

Address: _____

City/State/Zip: _____

Phone: _____

Feeding Instructions: _____

List of Medications, Special Instructions: _____

Name of Pet: _____ Type of Animal: _____

Breed/Color/Description: _____

Name of Vet: _____

Address: _____

City/State/Zip: _____

Phone: _____

Name of Emergency Vet: _____

Address: _____

City/State/Zip: _____

Phone: _____

Feeding Instructions: _____

List of Medications, Special Instructions: _____

Name of Pet: _____ Type of Animal: _____

Breed/Color/Description: _____

Name of Vet: _____

Address: _____

City/State/Zip: _____

Phone: _____

Name of Emergency Vet: _____

Address: _____

City/State/Zip: _____

Phone: _____

Feeding Instructions: _____

List of Medications, Special Instructions: _____

Name of Pet: _____ Type of Animal: _____

Breed/Color/Description: _____

Name of Vet: _____

Address: _____

City/State/Zip: _____

Phone: _____

Name of Emergency Vet: _____

Address: _____

City/State/Zip: _____

Phone: _____

Feeding Instructions: _____

List of Medications, Special Instructions: _____

Plants & Garden Care

Type of Plant: _____

Location(s): _____

Special Instructions: _____

Type of Plant: _____

Location(s): _____

Special Instructions: _____

Type of Plant: _____

Location(s): _____

Special Instructions: _____

Type of Plant: _____

Location(s): _____

Special Instructions: _____



Type of Plant: _____

Location(s): _____

Special Instructions: _____

Type of Plant: _____

Location(s): _____

Special Instructions: _____

Type of Plant: _____

Location(s): _____

Special Instructions: _____

Type of Plant: _____

Location(s): _____

Special Instructions: _____

Home Maintenance Checklists

Like a health physical, routine maintenance is important for every homes upkeep and well-being. Continuing to check up on your exterior, appliances, heating and cooling, plumbing, security and electrical systems will help prevent breakdowns, save money and keep your home looking its best.

Monthly Home Improvements:

- Clean or change the furnace filter to remove dust build-up, making it easier to regulate your homes temperature and ultimately decreasing utility bills
- Check the water softener and replenish salt if necessary
- Clean faucet aerators and shower heads to remove mineral deposits
- Inspect tub and sink drains for debris; unclog

In many regions, spring and fall are the perfect seasons to tackle important home improvement projects because the temperatures are moderate. Before you start your seasonal home improvement tasks, examine both the interior and exterior of your home. Most of these home maintenance items can be accomplished without the help of a professional, but it's always better to be safe and call for assistance if a home improvement project is beyond your abilities. Here are seasonal home improvement recommendations for spring and fall.

Spring Maintenance Checklist:

- Inspect roofing for missing, loose or damaged shingles and leaks
- Change the air-conditioner filter
- Clean window and door screens
- Polish wood furniture and dust light fixtures
- Refinish the deck
- Power-wash windows and siding
- Remove leaves and debris from gutters and downspouts
- Replace the batteries in smoke and carbon monoxide detectors
- Have a professional inspect and pump the septic tank
- Inspect sink, shower and bath caulking for deterioration
- Vacuum lint from dryer vent

Fall Maintenance Checklist:

- ___ Rake leaves and aerate the lawn
- ___ Have forced-air heating system inspected by a professional. *Tip: Schedule an inspection in late summer or early fall before the heating season begins*
- ___ Check fireplace for damage or hazards and consider having it professionally inspected
- ___ Seal cracks and gaps in windows and doors with caulk or weather stripping; replace if necessary
- ___ Swap old, drafty windows for more energy-efficient models
- ___ Touch up exterior siding and trim with paint
- ___ Inspect roofing for missing, loose or damaged shingles and leaks
- ___ Power-wash windows and siding
- ___ Remove leaves and debris from gutters and downspouts
- ___ Mend cracks and gaps in the driveway and walkway
- ___ Drain and winterize exterior plumbing
- ___ Tune up major home appliances before the holidays
- ___ Repair or replace siding
- ___ Replace the batteries in smoke and carbon monoxide detectors. Install a smoke detector on every floor of your home, including the basement
- ___ Clean the carpets
- ___ Clean window and door screens
- ___ Vacuum lint from dryer vent
- ___ Inspect exterior door hardware; fix squeaky handles and loose locks
- ___ Check for frayed cords and wires

Notes: _____

“Home Maintenance Basics” Better Homes & Gardens, <https://www.bhg.com/home-improvement/advice/home-maintenance-checklist/> Accessed February 29, 2024.

Special Deliveries & Services

Newspaper/Mail: _____

Location(s): _____

Special Instructions: _____

Cleaning Services: _____

Location(s): _____

Special Instructions: _____

Groceries/Meal Delivery: _____

Location(s): _____

Special Instructions: _____

Other: _____

Location(s): _____

Special Instructions: _____



HOUSEHOLD | SPECIAL DELIVERIES & SERVICES

Other: _____

Location(s): _____

Special Instructions: _____

Other: _____

Location(s): _____

Special Instructions: _____

Other: _____

Location(s): _____

Special Instructions: _____

Other: _____

Location(s): _____

Special Instructions: _____

Vehicle Maintenance

Vehicle Make and Model: _____

Year: _____ Mileage: _____ As of Date: _____

License Plate Number: _____ Vehicle Identification Number (VIN): _____

Location(s): _____

Special Instructions: _____

Vehicle Make and Model: _____

Year: _____ Mileage: _____ As of Date: _____

License Plate Number: _____ Vehicle Identification Number (VIN): _____

Location(s): _____

Special Instructions: _____

Repair/Service Company: _____

Phone: _____

Special Instructions: _____



HOUSEHOLD | VEHICLE MAINTENANCE

Vehicle Make and Model: _____

Year: _____ Mileage: _____ As of Date: _____

License Plate Number: _____ Vehicle Identification Number (VIN): _____

Location(s): _____

Special Instructions: _____

Vehicle Make and Model: _____

Year: _____ Mileage: _____ As of Date: _____

License Plate Number: _____ Vehicle Identification Number (VIN): _____

Location(s): _____

Special Instructions: _____



Legal & Financial Information

*All of us, at certain moments of our lives,
need to take advice and to receive help from other people.*

- Alexis Carrel

Budget Planner

This budget planner compiles income and expenses to help determine a monthly budget.

HOUSEHOLD INFORMATION	
Number of people living in home with loved one:	
Number of people for whom you are responsible (claimed as deductions on federal tax form). Please explain if different from number living at home: _____	
TOTAL ANNUAL HOUSEHOLD INCOME (INCLUDING BUT NOT LIMITED TO EMPLOYMENT EARNINGS, PENSIONS, SOCIAL SECURITY)	
Name:	\$
Name:	\$
Name:	\$
Name:	\$
TOTAL INCOME:	
\$	
Other Income:	\$
<i>(such as regular support payments from family members outside the household or unreported income of Guest)</i>	
Additional Assets:	\$
<i>(attach supporting documentation for investments, additional homes, savings, etc.)</i>	
GRAND TOTAL INCOME:	
\$	
Divide Grand Total Income by 12 for MONTHLY INCOME:	
\$	

FIXED MONTHLY EXPENSES	
MORTGAGE OR RENT	\$
Comments: _____	

GROCERIES	\$
Comments: _____	

continued on the following pages



UTILITIES	
Electricity:	\$
Gas:	\$
Phone / Internet / Cable:	\$
Water:	\$
Trash:	\$
Other:	\$
Comments: _____ _____	
TOTAL UTILITIES:	
	\$

AUTO EXPENSES	
Monthly Car Payments:	\$
Gas:	\$
Maintenance:	\$
Comments: _____ _____	
TOTAL AUTO:	
	\$

CREDIT CARD INSTALLMENT PAYMENTS	
Installment 1: <i>(List)</i> _____	\$
Installment 2: <i>(List)</i> _____	\$
Installment 3: <i>(List)</i> _____	\$
Installment 4: <i>(List)</i> _____	\$
Comments: _____ _____	
TOTAL CREDIT CARD:	
	\$

OTHER INSTALLMENT PAYMENTS	
Installment 1: <i>(List)</i> _____	\$
Installment 2: <i>(List)</i> _____	\$
Installment 3: <i>(List)</i> _____	\$
Comments: _____ _____	
TOTAL INSTALLMENT:	
	\$

INSURANCE	
Life:	\$
Auto:	\$
Medical:	\$
Home Owners / Renters:	\$
Long-Term Care*:	\$
Comments: _____ _____	
TOTAL INSURANCE:	
	\$

MEDICAL EXPENSES	
Prescriptions:	\$
Doctor:	\$
Other:	\$
Other:	\$
Comments: _____ _____	
TOTAL MEDICAL:	
	\$

OTHER REGULAR MONTHLY EXPENSES	
Expense 1: <i>(List)</i> _____	\$
Expense 2: <i>(List)</i> _____	\$
Expense 3: <i>(List)</i> _____	\$
Expense 4: <i>(List)</i> _____	\$
Comments: _____ _____	
TOTAL OTHER:	
	\$

GRAND TOTAL EXPENSES:	
	\$
Subtract Grand Total Expenses from Monthly Income for: APPROX. NET INCOME:	
	\$



Legal, Investment & Accounting Contacts

Attorney

Name: _____

Firm Name: _____

Assistant's Name: _____

Address: _____

Office Phone: _____ Cell: _____

Email: _____ Office Hours: _____

Financial Advisor

Name: _____

Firm Name: _____

Assistant's Name: _____

Address: _____

Office Phone: _____ Cell: _____

Email: _____ Office Hours: _____

Accountant/Tax Advisor

Name: _____

Firm Name: _____

Assistant's Name: _____

Address: _____

Office Phone: _____ Cell: _____

Email: _____ Office Hours: _____

Other _____

Name: _____

Firm Name: _____

Assistant's Name: _____

Address: _____

Office Phone: _____ Cell: _____

Email: _____ Office Hours: _____

Other _____

Name: _____

Firm Name: _____

Assistant's Name: _____

Address: _____

Office Phone: _____ Cell: _____

Email: _____ Office Hours: _____

Other _____

Name: _____

Firm Name: _____

Assistant's Name: _____

Address: _____

Office Phone: _____ Cell: _____

Email: _____ Office Hours: _____

Other _____

Name: _____

Firm Name: _____

Assistant's Name: _____

Address: _____

Office Phone: _____ Cell: _____

Email: _____ Office Hours: _____

Other _____

Name: _____

Firm Name: _____

Assistant's Name: _____

Address: _____

Office Phone: _____ Cell: _____

Email: _____ Office Hours: _____

Decision Makers

These contacts are able to make decisions on behalf of your loved one. Please refer to the Glossary of Terms at the beginning of this Kit for definitions of terms followed by an asterisk.

Power of Attorney* (POA)

Durable*? Yes No

Name: _____ Relationship: _____

Address: _____

Home Phone: _____ Work: _____

Cell: _____ Email: _____

Contact Instructions: _____

Document Location: _____

Backup Power of Attorney

Durable? Yes No

Name: _____ Relationship: _____

Address: _____

Home Phone: _____ Work: _____

Cell: _____ Email: _____

Contact Instructions: _____

Document Location: _____

Health Care Power of Attorney*/Agent (if different than POA) and Health Care Proxy*

Name: _____ Relationship: _____

Address: _____

Home Phone: _____ Work: _____

Cell: _____ Email: _____

Contact Instructions: _____

Documents on File with Physician(s):

Name: _____ Phone: _____

Name: _____ Phone: _____

Documents Locations: _____

Physician signed Do Not Resuscitate (DNR) on file? Yes No

Living Will? Yes No



Backup Health Care Power of Attorney/Agent

Name: _____ Relationship: _____
Address: _____
Home Phone: _____ Work: _____
Cell: _____ Email: _____
Contact Instructions: _____
Document Location: _____

Guardian/Conservator*

Name: _____ Relationship: _____
Address: _____
Home Phone: _____ Work: _____
Cell: _____ Email: _____
Contact Instructions: _____
Document Location: _____

Backup Guardian/Conservator

Name: _____ Relationship: _____
Address: _____
Home Phone: _____ Work: _____
Cell: _____ Email: _____
Contact Instructions: _____
Document Location: _____



Insurance Information

Home Insurance

Policy #: _____

Agent Name : _____ Phone: _____

Agency Name: _____

Address: _____

Email: _____ Office Hours: _____

Insurance Company/Underwriter: _____

24-Hour Claim Phone #: _____

Website Address: _____ Username: _____ Password: _____

Automobile Insurance

Vehicle 1 Make/Model/Year: _____

Policy #: _____

Agent Name : _____ Phone: _____

Agency Name: _____

Address: _____

Email: _____ Office Hours: _____

Insurance Company/Underwriter: _____

24-Hour Claim Phone #: _____

Website Address: _____ Username: _____ Password: _____

Vehicle 2 Make/Model/Year: _____

Policy #: _____

Agent Name : _____ Phone: _____

Agency Name: _____

Address: _____

Email: _____ Office Hours: _____

Insurance Company/Underwriter: _____

24-Hour Claim Phone #: _____

Website Address: _____ Username: _____ Password: _____

Insurance Information

Life Insurance

Name of Insured: _____ Beneficiary: _____

Policy #: _____ Amount of Benefit: _____

Agent Name: _____ Phone: _____

Agency Name: _____

Address: _____

Email: _____ Office Hours: _____

Insurance Company/Underwriter: _____

24-Hour Claim Phone #: _____

Website Address: _____ Username: _____ Password: _____

Disability Insurance

Name of Insured: _____

Policy #: _____ Monthly Benefit: _____

Agent Name: _____ Phone: _____

Agency Name: _____

Address: _____

Email: _____ Office Hours: _____

Insurance Company/Underwriter: _____

24-Hour Claim Phone #: _____

Website Address: _____ Username: _____ Password: _____

Long-Term Care Insurance

Name of Insured: _____

Policy #: _____

Agent Name: _____ Phone: _____

Agency Name: _____

Address: _____

Email: _____ Office Hours: _____

Insurance Company/Underwriter: _____

24-Hour Claim Phone #: _____

Website Address: _____ Username: _____ Password: _____

Insurance Information

Medigap* Insurance

Name of Insured: _____

Policy #: _____

Agent Name : _____ Phone: _____

Agency Name: _____

Address: _____

Email: _____ Office Hours: _____

Insurance Company/Underwriter: _____

24-Hour Claim Phone #: _____

Website Address: _____ Username: _____ Password: _____

Medicare* Insurance

Name of Insured: _____

Policy #: _____

Agent Name : _____ Phone: _____

Agency Name: _____

Address: _____

Email: _____ Office Hours: _____

Insurance Company/Underwriter: _____

24-Hour Claim Phone #: _____

Website Address: _____ Username: _____ Password: _____

Medicaid* Insurance

Name of Insured: _____

Policy #: _____

Agent Name : _____ Phone: _____

Agency Name: _____

Address: _____

Email: _____ Office Hours: _____

Insurance Company/Underwriter: _____

24-Hour Claim Phone #: _____

Website Address: _____ Username: _____ Password: _____

Insurance Information

Health Insurance

Name of Insured: _____

Policy #: _____

Agent Name : _____ Phone: _____

Agency Name: _____

Address: _____

Email: _____ Office Hours: _____

Insurance Company/Underwriter: _____

24-Hour Claim Phone #: _____

Website Address: _____ Username: _____ Password: _____

Pharmacy Insurance

Name of Insured: _____

Policy #: _____

Agent Name : _____ Phone: _____

Agency Name: _____

Address: _____

Email: _____ Office Hours: _____

Insurance Company/Underwriter: _____

24-Hour Claim Phone #: _____

Website Address: _____ Username: _____ Password: _____

Other Insurance (Personal property, boat, etc.) _____

Policy #: _____

Agent Name : _____ Phone: _____

Agency Name: _____

Address: _____

Email: _____ Office Hours: _____

Insurance Company/Underwriter: _____

24-Hour Claim Phone #: _____

Website Address: _____ Username: _____ Password: _____

Location of Key Documents

Document	Location	Date Noted
Social Security Card		
Birth Certificate		
Passport		
Medicare Card		
Health Insurance Cards		
Health Care Proxy*		
Living Will/Advance Directive		
Power of Attorney*		
Guardianship/Conservator* Information		
Voter Registration Card		
Life Insurance Policy(s)		
Will		
Trust Information		
Military ID/Papers		
Real Estate Property Deeds		
Vehicle Titles		
PO Box Number		

Bank and Other Financial Documents

Note: Specify name of bank, financial institution or company.

Document	Location	Date Noted
Loan Documents		
Annuity Contracts		
Stock Certificates/Bonds		

Bank Vault/Safe/Safe Deposit Box Location: _____
 Box#: _____ Location of Key: _____
 Code: _____ Location of Code: _____
 Name/Signatures on File: _____



Password Manager

Website	Username	Password

Other Accounts/Access Codes

Account	Location	Access/Pass Code



End of Life Care

*We are each of us angels with only one wing,
and we can only fly by embracing one
another.*

- Luciano Crescenzo

Frequently Asked Questions

1. What does it mean to pre-arrange or pre-plan?

Pre-arranging allows you to make all the decisions regarding your final arrangements for cremation or burial. By pre-planning, you relieve your family of the emotional and financial burden associated with funeral arrangements. Your family can be assured that your wishes are being carried out. This also keeps your family from emotionally overspending at the time of your death. Pre-planning provides financial security to your loved ones as you are locking in today's prices for the services you choose.

2. I have life insurance. I can just sign it over to the funeral home, can't I?

Insurance can be signed over to the funeral home, however this is typically only executed in the case of Medicaid spend downs. Although insurance policies can be assigned to the funeral, it does not lock in today's costs unlike a funded pre-arrangement through the funeral home.

3. Can I transfer my funeral pre-arrangement?

Many funded pre-arrangements are secured by an insurance product specific to the funeral industry. These policies are transferable nationwide should you move or choose another provider.

4. Does a Power of Attorney (POA) have the right of disposition?

Power of Attorney typically ends at the time of death unless it is specifically stated otherwise that the power of attorney also has the right to final disposition and funeral arrangements.

5. What is a Funeral Declaration and how does it help me get what I want?

The Funeral Declaration in Indiana allows you to designate a person to carry out your wishes and allows you to specify what those wishes are. Under the law your designee is required to carry out those plans. The document must be signed and properly witnessed to be valid. In addition, you must provide funding for the declaration to be valid. This supersedes your next of kin's ability to make decisions, if the individual stated in the declaration is not your current next of kin.

6. Can I access the bank account of the deceased (without a Death Certificate) if my name is on it?

We encourage you to discuss this with your bank, as banks vary on their requirements. This also depends on how the accounts are set up. Most banks will ask for a certified death certificate.

7. Why is it important to have an updated will?

Everyone needs a will. A will is one of the finest protections you give your loved ones. Your will is the least expensive way to protect your life's work and savings. With a will, you name the person or persons to administer your estate, handle financial matters and act as a guardian for your minor children. Without a will, the probate judge makes these decisions and the cost for this process can be as high as 10% of the net value of your estate. The law is very precise in its requirements with respect to the writing, signing and witnessing of wills. It is recommended that the preparation and execution of a will be handled by an attorney.

However, we encourage you to put your final wishes regarding funeral arrangements in writing with a funeral home as many times the will is not read until after services.



Social Security Benefit Information

Brought to you by Flanner Buchanan Funeral Centers



Social Security Benefits

Death Benefit

When you die, whether still working or retired, a lump sum of \$255 is payable to a surviving spouse who is living with you at the time of death. If you don't have a spouse living with you, then payment may be made to a spouse or children who are immediately eligible for monthly benefits based on your earnings record. Otherwise, the benefit is not payable. To facilitate receiving Social Security benefits, your survivor will need:

1. Marriage Certificate
2. Birth Certificate of applicant
3. Birth Certificate of the deceased
4. Birth Certificate of minor children
5. Social Security number of the deceased
6. Social Security number of spouse
7. Death Certificate
8. W-2 Form or Schedule "C"

Survivor's Benefits

If an insured dies, the widow, dependent widower, children and dependent parents of that person may be eligible for monthly survivor's benefits. To receive a free booklet detailing survivors benefits contact the Social Security Administration.

To be sure your Social Security payroll deductions have been properly credited to your account, you should request a statement for the Social Security Administration every three years. If an error occurs in your records, it must be corrected within 39 months. If it isn't it could affect the amount that you receive monthly upon retirement. To receive a free statement of your earnings covered by Social Security and your estimated future benefits, call the Social Security Administration.

Note: Social Security Administration toll free number is 1-800-772-1213.

Veterans Benefits

Veteran survivors are entitled to receive various benefits, depending upon the status of the service person. The Veterans Administration offers a free pamphlet entitled "Summary of Department of Veterans Affairs Benefits." To receive this pamphlet or to obtain any other veteran information, contact the U.S. Department of Veteran Administration at 1-800-827-1000.



Immediate Decisions and Arrangements That Must Be Made

Brought to you by Flanner Buchanan Funeral Centers



There are many decisions and arrangements that must be made when there is a death in the family. Very few people are aware of the high cost and complexity of last minute arrangements. With the help of this Kit your family will be spared of this burden. Here is a list of things that must be done.

Notify Immediately		
1. Cemetery	1. Select cemetery	11. Order death certificates
2. Funeral Director	2. Check Will for special wishes	12. Provide obituary to newspaper
3. Physician	3. Select burial property	13. Select Pallbearers
4. Clergy	4. Select casket	14. Type of service (military, etc.)
5. Attorney/Executor of Estate	5. Select burial vault	15. Select clergy
6. Relatives	6. Select clothing for deceased	16. Time & location of services
7. Friends	7. Select flowers	17. Special readings and music
8. Employer of deceased	8. Select memorialization	18. Organist
9. Employers of family members	9. Check and sign burial permit	19. Provide information for eulogy
10. Insurance Agents (life, health, etc.)	10. Funeral transportation	
11. Organizations (religious, civic, etc.)		
12. Notices for Newspapers		

Necessary Vital Statistics	Necessary Documents	Necessary Payments
1. Name, home address & phone	1. Cemetery arrangement documents	1. Cemetery services
2. How long in state	2. Funeral arrangement documents	2. Cemetery merchandise
3. Business name, address & phone	3. Will	3. Funeral services
4. Occupation and title	4. Birth certificate	4. Funeral merchandise
5. Social Security number	5. Social Security card	5. Clergy/Officiant
6. Veteran's Serial number	6. Marriage license	6. Organist
7. Date of birth	7. Citizens paper	7. Florist
8. Place of birth	8. Insurance policies	8. Transportation
9. U.S. Citizenship	9. Bank books	9. Death Certificates
10. Father's name	10. Deeds to property	10. Obituaries
11. Mother's name including maiden	11. Bill of sale for car	
12. Highest level of education	12. Income tax returns	* Include sales tax when applicable
	13. Veteran's discharge certificate	
	14. Disability and pension claims	
<i>This information is required for the burial permit by the board of health.</i>	<i>This information is required to determine payments and benefits from insurance, pension, social security, etc.</i>	<i>Most of these items can be arranged and paid for in advance of need, thus easing the emotional and financial burden for the family.</i>



What do you need death certificates for?

The original death certificate is filed with the County Board of Health where the death occurred. If you do not order enough certificates with the original filing, additional copies can be obtained later for an additional state fee. We recommend ordering at least 2-3 more copies than you anticipate needing.

Certified copies of death certificates are needed for the following cases.

- Transfer of real property, houses, and lots
- Settling of insurance claims, 1 for each company
- Obtaining union benefits, usually 2 or 3 required
- Transfer of automobile, boat, trailer or camper title
- Transfer of stocks or bonds, 1 for each corporation
- Transfer of bank savings or trust accounts
- Transfer of checking accounts
- Phone and utility companies
- Entry into a bank safety deposit vault
- Filing Federal income tax returns
- Social Security benefits
- Veteran's Administration benefits
- For insured loans, insured credit cards and department store cards
- For credit union accounts
- To qualify for bereavement time compensation from some employers
- Personal requests from children, family members

- Estimated Total Number*

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To Our Loved Ones

Brought to you by Flanner Buchanan Funeral Centers



"I know it sounds odd, but one of the most remarkable – and one of the kindest – gifts my father gave me was to plan the details of his own funeral service."

– Ellen Ficklen, as quoted in Newsweek Magazine

In this Kit you will find information which we have recorded to assist you in completing our final arrangements. We have tried to minimize the emotional strain and distress you are now feeling.

We hope this information will help you to avoid confusion, anxiety and unnecessary expense.

Love,

Signed: _____ Date: _____

Signed: _____ Date: _____



What is that hot pink form on the next page? It's a POST form.

Here is more information about a POST form and when you might need one.

Please note, this POST form is for the state of Indiana. Information found at www.indianapost.org.

What is a POST form?

A POST form is a doctor's order that describes your loved one's wishes for health care in a medical emergency and helps you keep control over medical care at the end-of-life. Like a Do Not Resuscitate (DNR) order, the form tells emergency medical personnel and other health care providers whether or not to administer cardiopulmonary resuscitation (CPR) in the event of a medical emergency.

Who should have a POST form?

Unlike an advance directive, which is appropriate for all adults, the POST form is specifically intended for seriously ill persons with advanced chronic progressive illness, advanced chronic progressive frailty or terminal conditions. It is also appropriate for people who are unlikely to benefit from cardiopulmonary resuscitation. Use of the POST form is typically not appropriate for persons with early stage progressive illness or functionally disabling problems who have many years of life expectancy.

How to complete a POST form:

A health care professional can help you create a POST form if your loved one enters a medical facility or health care setting such as a hospital, nursing home or hospice care in a facility or at home. To be legally valid, a POST form must be signed in Section H by a licensed physician. The POST cannot be signed by a nurse practitioner or physician assistant. The form travels with your loved one from one health care setting to another.

The POST form and other Health Care Directives:

A POST form may be used in addition to or instead of a DNR order. A POST form differs from a DNR order in one important way: a POST form also includes directions about life-sustaining measures in addition to CPR, such as intubation, antibiotics and feeding tubes. The POST form helps medical providers understand your wishes at a glance, but it is not a substitute for a properly prepared Advance Health Care Directive.

What if a loved one or legally authorized representative changes his/her mind about the preferences documented on the POST form?

Requests for alternative treatment should be honored as a person can change his or her mind at any time. The representative can revoke the POST form only if the loved one lacks decisional capacity. If a loved one or representative wishes to revoke the POST form, this can be done by writing these wishes down with a signature and date, physical cancellation or destruction of the form, or a verbal expression of the intent to revoke. Health care providers and the physician who initially signed the POST form should be notified as well.

Where should the original POST form be kept?

In most circumstances, the original POST form should be kept with the loved one. If they reside at home, the POST form should be kept with the loved one's medication or on the refrigerator. Family members and caregivers should know where the form is located.





INDIANA PHYSICIAN ORDERS FOR SCOPE OF TREATMENT (POST)

State Form 55317 (R2 / 12-16)

Indiana State Department of Health – IC 16-36-6

INSTRUCTIONS: This form is a physician's order for scope of treatment based on the patient's current medical condition and preferences. The POST should be reviewed whenever the patient's condition changes. A POST form is voluntary. A patient is not required to complete a POST form. A patient with capacity or their legal representative may void a POST form at any time by communicating that intent to the health care provider. Any section not completed does not invalidate the form and implies full treatment for that section. HIPAA permits disclosure to health care professionals as necessary for treatment. The original form is personal property of the patient. A facsimile, paper, or electronic copy of this form is a valid form.

Patient Last Name		Patient First Name		Middle Initial
Birth Date (mm/dd/yyyy)		Medical Record Number	Date Prepared (mm/dd/yyyy)	
DESIGNATION OF PATIENT'S PREFERENCES: The following sections (A through D) are the patient's current preferences for scope of treatment.				
A Check One	CARDIOPULMONARY RESUSCITATION (CPR): Patient has no pulse AND is not breathing <input type="checkbox"/> Attempt Resuscitation/CPR <input type="checkbox"/> Do Not Attempt Resuscitation/DNR When not in cardiopulmonary arrest, follow orders in B, C and D			
B Check One	MEDICAL INTERVENTIONS: If patient has pulse AND is breathing OR has pulse and is NOT breathing <input type="checkbox"/> <u>Comfort Measures (Allow Natural Death):</u> Treatment Goal: Maximize comfort through symptom management. Relieve pain and suffering through the use of any medication by any route, positioning, wound care and other measures. Use oxygen, suction and manual treatment of airway obstruction as needed for comfort. Patient prefers no transfer to hospital for life-sustaining treatments. Transfer to hospital only if comfort needs cannot be met in current location. <input type="checkbox"/> <u>Limited Additional Interventions:</u> Treatment Goal: Stabilization of medical condition. In addition to care described in Comfort Measures above, use medical treatment for stabilization, IV fluids (hydration) and cardiac monitor as indicated to stabilize medical condition. May use basic airway management techniques and non-invasive positive-airway pressure. Do not intubate. Transfer to hospital if indicated to manage medical needs or comfort. Avoid intensive care if possible. <input type="checkbox"/> <u>Full Intervention:</u> Treatment Goal: Full interventions including life support measures in the intensive care unit. In addition to care described in Comfort Measures and Limited Additional Interventions above, use intubation, advanced airway interventions, and mechanical ventilation as indicated. Transfer to hospital and/or intensive care unit if indicated to meet medical needs.			
C Check One	ANTIBIOTICS: <input type="checkbox"/> Use antibiotics for infection only if comfort cannot be achieved fully through other means. <input type="checkbox"/> Use antibiotics consistent with treatment goals.			
D Check One	ARTIFICIALLY ADMINISTERED NUTRITION: Always offer food and fluid by mouth if feasible. <input type="checkbox"/> No artificial nutrition. <input type="checkbox"/> Defined trial period of artificial nutrition by tube. (Length of trial: _____ Goal: _____) <input type="checkbox"/> Long-term artificial nutrition.			
OPTIONAL ADDITIONAL ORDERS:				
SIGNATURE PAGE: This form consists of two (2) pages. Both pages must be present. The following page includes signatures required for the POST form to be effective.				

<p>SIGNATURE OF PATIENT OR LEGALLY APPOINTED REPRESENTATIVE: In order for the POST form to be effective, the patient or legally appointed representative must sign and date the form below.</p>		
E	<p>SIGNATURE OF PATIENT OR LEGALLY APPOINTED REPRESENTATIVE My signature below indicates that my physician or physician's designee discussed with me the above orders and the selected orders correctly represent my wishes.</p>	
	Signature <i>(required by statute)</i>	Print Name <i>(required by statute)</i>
Date <i>(required by statute)</i> <i>(mm/dd/yyyy)</i>		
F	<p>CONTACT INFORMATION FOR LEGALLY APPOINTED REPRESENTATIVE IN SECTION E (IF APPLICABLE): If the signature above is other than patient's, add contact information for the representative.</p>	
	Relationship of representative identified in Section E if patient does not have capacity <i>(required by statute)</i>	Address <i>(number and street, city, state, and ZIP code)</i>
		Telephone Number
<p>PHYSICIAN ORDER:</p> <p>A POST form may be executed only by an individual's treating physician and only if:</p> <ul style="list-style-type: none"> (1) the treating physician has determined that: <ul style="list-style-type: none"> (A) the individual is a qualified person; and (B) the medical orders contained in the individual's POST form are reasonable and medically appropriate for the individual; and (2) the qualified person or representative has signed and dated the POST form <p>A qualified person is an individual who has at least one (1) of the following:</p> <ul style="list-style-type: none"> (1) An advanced chronic progressive illness. (2) An advanced chronic progressive frailty. (3) A condition caused by injury, disease, or illness from which, to a reasonable degree of medical certainty: <ul style="list-style-type: none"> (A) there can be no recovery; and (B) death will occur from the condition within a short period without the provision of life prolonging procures. (4) A medical condition that, if the person were to suffer cardiac or pulmonary failure, resuscitation would be unsuccessful or within a short period the person would experience repeated cardiac or pulmonary failure resulting in death. 		
G	<p>DOCUMENTATION OF DISCUSSION: Orders discussed with (check one):</p>	
	<input type="checkbox"/> Patient (patient has capacity) <input type="checkbox"/> Parent of Minor	<input type="checkbox"/> Health Care Representative <input type="checkbox"/> Health Care Power of Attorney
<input type="checkbox"/> Legal Guardian		
H	<p>SIGNATURE OF TREATING PHYSICIAN My signature below indicates that I or my designee have discussed with the patient or patient's representative the patient's goals and treatment options available to the patient based on the patient's health. My signature below indicates to the best of my knowledge that these orders are consistent with the patient's current medical condition and preferences.</p>	
	Signature of Treating Physician <i>(required by statute)</i>	Print Treating Physician Name <i>(required by statute)</i>
Physician Office Telephone Number <i>(required by statute)</i>		Physician License Number <i>(required by statute)</i>
		Health Care Professional preparing form if other than the physician
I	<p>APPOINTMENT OF HEALTH CARE REPRESENTATIVE: As patient you have the option to appoint an individual to serve as your health care representative pursuant to IC 16-36-1-7. You are not required to designate a health care representative for this POST form to be effective. You are encouraged to consult with your attorney or other qualified individual about advance directives that are available to you. Forms and additional information about advance directives may be found at https://www.in.gov/health/</p>	

Who to Notify

This is just a starting point to begin discussing and gathering information for end-of-life planning. It can be a difficult task, but it is important to know these details ahead of time to make it much easier on the family when the time comes.

Health Care Power of Attorney*/Agent

Name: _____ Relationship: _____

Work #: _____ Cell #: _____

Email: _____

Contact Instructions: _____

Family/Friend to be Notified

Name: _____ Relationship: _____

Home #: _____ Work #: _____ Cell #: _____

Email: _____

Contact Instructions: _____

Name: _____ Relationship: _____

Home #: _____ Work #: _____ Cell #: _____

Email: _____

Contact Instructions: _____

Name: _____ Relationship: _____

Home #: _____ Work #: _____ Cell #: _____

Email: _____

Contact Instructions: _____

Social Media

Type of Social Media Account: _____

Username: _____ Password: _____

Instructions: _____

Type of Social Media Account: _____

Username: _____ Password: _____

Instructions: _____

Clergy to be Notified

Name: _____
Church Name/Affiliation: _____
Phone: _____
Email: _____
Address: _____
City/State/Zip: _____

Attorney to be Notified

Name: _____ Firm Name: _____
Work #: _____ Cell #: _____
Email: _____

Funeral Home to be Notified

Funeral Home: _____
Phone: _____
Address: _____
City/State/Zip: _____
 Pre-Paid

Cemetery to be Notified

Cemetery: _____
Phone: _____
Address: _____
City/State/Zip: _____
 Pre-Paid

Other Instructions: _____

Funeral Planning

Memorial Services

Funeral Home: _____

Funeral Director: _____

Funeral Certificate Number: _____

Location of Viewing: _____

Location of Service: _____

Lengths of Viewing and Service: _____

Officiant: _____

Military/Fraternal/Social Organization or Lodge Members to be Present: _____

Pallbearers: _____

Transportation: _____

Veteran's Flag: Folded Draped on Casket _____

Music: _____

Slideshow: _____

Reading or Scripture Selections: _____

Flowers (Type and Color): _____

Memorial Donations: _____

Casket: Open Closed Both: Open at this time _____ Closed at this time _____

Clothing: _____

Glasses to be Worn: Yes No Remove before Internment Return to: _____

Jewelry to be Worn: _____

Remove before Internment Return to: _____

Cremated Remains Present: Yes No

Preparation and/or Printing of the Order of Memorial Services: _____

Personal Requests or Wishes: _____

Burial

Cemetery: _____

Cemetery Documents Located: _____

Casket Type: _____

Certificate of Burial Rights Number: _____

Certificate in the Name of: _____ Phone: _____

Burial Vault: _____

Property or Crypt Location: _____

Type of Burial: Earth Burial Crypt Mausoleum Other:

In-ground Interment: Section _____ Lot: _____ Block: _____ Grave: _____

Memorialization Preferences: Flush Memorial Upright Monument Granite
 Bronze Companion Single Other: _____

Inscription: _____

Cremation

Funeral Home or Cremation Society: _____

Address: _____

Phone: _____

Urn type: _____

Location of Cremated Remains: _____

Cemetery: _____

Private Estate: _____

Disposition: Earth burial Mausoleum Crypt Columbarium Other:

Alternative Disposition: _____

Type of Memorial/Monument: _____

Inscription: _____

Obituary Planning

Name (and maiden name, if applicable): _____

Spouse's Name (and maiden name, if applicable): _____

Date and Place of Birth (City, State and County): _____

Date and Place of Death: _____

Past Residences and Number of Years at Addresses: _____

State Residence Since (State and Year): _____

County Residence Since (County and Year): _____

Children/Cities Where they Reside: _____

Grandchildren/Cities Where they Reside: _____

Siblings/Cities Where they Reside: _____

Parents/Cities Where they Reside (or Resided, if Deceased) and Places of Birth: _____

Number of Great Grandchildren _____ Number of Nieces _____ Number of Nephews _____

Date, Time, Place of Viewing/Funeral/Burial: _____

Officiant: _____

Address of Funeral Home: _____

Address of Cemetery: _____

Memorial Contributions to: _____

Preferred Photo and Location of Photo: _____

Education (School, Degree and Years): _____

Wedding Date: _____

Military Service (Branch, Rank and Serial No., Years Served): _____

Employment: _____

Religious Affiliation: _____

Other Affiliations: _____

Significant Recognition and Achievements: _____

Special Background Interests: _____

Preceded in Death by: _____

Personal Property Memorandum

I bequeath the following items of tangible personal property to the beneficiaries listed below:

	Description of Item	Location	History of Item	Name of Recipient <small>(relationship and contact info if needed)</small>
1.				
2.				
3.				
4.				
5.				
6.				
7.				
8.				
9.				
10.				

Signature: _____ Date: _____

Notes:

- You can use this document for items of tangible personal property such as furniture, art, jewelry, collections and in some states vehicles.
- You cannot use it for real estate or for intangible property such as money, including bank accounts, IOU's, stocks or bonds and copyrights.
- Consider numbering your items with an inconspicuous sticker that corresponds with this document.
- If you want to make changes, don't cross out anything on your existing memorandum. Instead, make a new one and throw the old one away.
- To avoid contradictions, don't include items that you've already specifically left in your will.
- Keep the memorandum with your will, in this CARE Kit or in a place where your personal representative will be able to find it easily.
- To make this memorandum legally binding, refer to it in your will.



What is the Legacy?

Tip: Record this on a phone or any other recording device.

What is the legacy for: _____

Fondest childhood memory: _____

Greatest personality trait and why: _____

How to be remembered: _____

Major accomplishments: _____

Improvements made to the world: _____

Lessons taught to others: _____

What is the Legacy?

Tip: Record this on a phone or any other recording device.

What is the legacy for: _____

Fondest childhood memory: _____

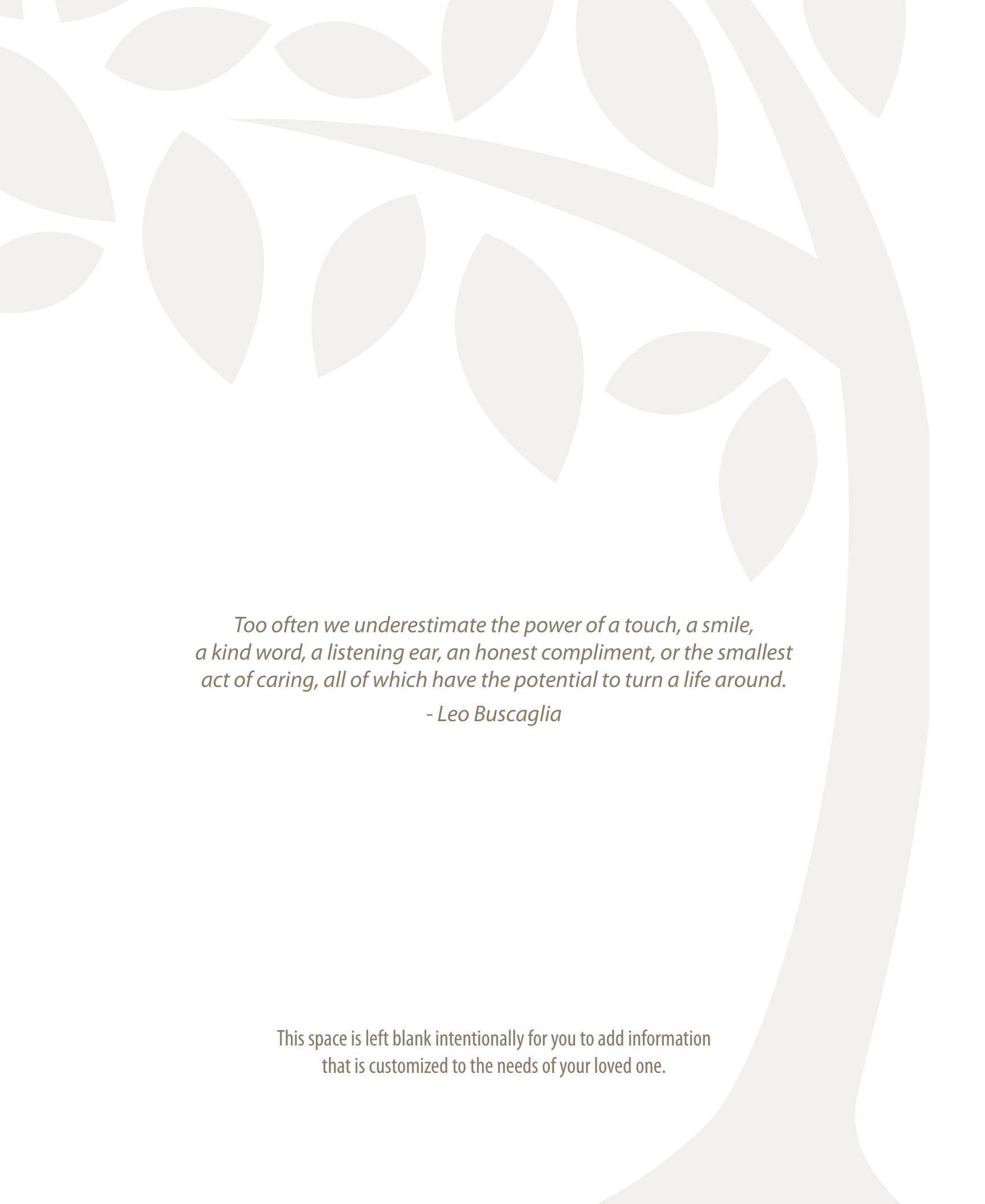
Greatest personality trait and why: _____

How to be remembered: _____

Major accomplishments: _____

Improvements made to the world: _____

Lessons taught to others: _____



*Too often we underestimate the power of a touch, a smile,
a kind word, a listening ear, an honest compliment, or the smallest
act of caring, all of which have the potential to turn a life around.*

- Leo Buscaglia

This space is left blank intentionally for you to add information
that is customized to the needs of your loved one.



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CICOA is a local nonprofit in Central Indiana that empowers older adults and people with disabilities to remain in their homes with the greatest possible independence, dignity and quality of life.



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