



2021 ANNUAL REPORT

Our People

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Liz Todd
Mandy Tosh, Union Savings Bank

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Sarah Harris, Entercom
Erin Hedges, Hedges & Associates, LLC
Bruce King, Helmer, Inc.
Tamatha Stevens, Stevens and Associates
Nora Woodman, Indiana State Museum and Historic Sites

Joy's House Executive Leadership

Tina McIntosh, President & CEO
Maggie Blake, VP of Advancement
Theresa Bonner, Family Care Director at Broad Ripple
Laura Johnson, Senior VP of Care Services
Leah Jones, Family Care Director at UIndy

Joy's House (Across Locations)

Candace Hattabaugh, Advancement Manager
Joanna Lowe, Brand & Design Coordinator
Tysie Reed, Finance and Operations Director
Nancy Royal, Adult Day Services Director
Margie Stout, Development Officer
Corrina Thompson, Community Relations Manager
Abby Vincent, Care Services Manager
Tempestt Wales, Office Manager

Joy's House Broad Ripple

Felicia Bradley, Front Desk Assistant
Lauren Bergsma, Guest Relations
Livia Crispin, Guest Relations
Angel Jones, Guest Relations and Front Desk Assistant
Skylar Kays, Guest Relations
Christine Maher, Guest Relations
Delores Marr, Care Services Coordinator
Kim Mitchell, Guest Operations Manager
Sarah Postel, Guest Relations
Michelle Shetterly, Guest Relations
Amber Wolf, Guest Relations

Joy's House at UIndy

Alayna Bechtel, Guest Relations
Linda Bell, Guest Relations
Jordan Dashiell, Guest Relations
Jasmine Hayes, Guest Relations
Cara Hutson, Guest Relations
Eli Kellerman, Guest Relations
Shelby Klimczak, Guest Relations
Laney Moore, Guest Relations
Grace'Lyn Preshon, Guest Relations
Nyc Sigmon, Guest Relations
Lia Taylor, Program Coordinator
All names listed as of 6/6/2023

Special Thanks to Our Volunteers



Volunteers from Dinsmore & Shohl Law Firm participated in their Dinsmore Day of Service by spending time with our Guests and beautifying our house.

We could not provide our services without our wonderful volunteers. There are so many that to attempt to name each one is impossible. Please know that each person and every effort is appreciated.

Joy's House Broad Ripple | 2028 E. Broad Ripple Avenue
Indianapolis, IN 46220 | (317) 254-0828

Joy's House at UIndy | 1615 E. Castle Avenue
Indianapolis, IN 46227 | (317) 737-2515

joyshouse.org | *Follow Joy's House on social media.*

 facebook.com/joyshouse

 [@joyshouseindiana](https://www.instagram.com/joyshouseindiana)

Note from Tina

We have a vision for the future – We have always had a grand vision for Joy's House. A vision to build a world where all individuals with life-altering diagnoses and their families would be living fulfilled lives of knowledge, choice, and comfort. When we close our eyes and imagine this world the corners of our lips turn up in a smile, our heart warms, and we are at peace. It's a beautiful and inspiring vision.

If these past few years have taught us anything, it's that we have the power to change and create the lives and world we've always imagined. **We have a vision for the future, and we know the best way to get there is a little bit at a time.**



Last year, I spoke to our strategic objectives that guided us in 2022. These six objectives will continue to influence our choices and direction. To shine some light on a few achievements in each of these categories, we increased our Guest intake and retention, caring for 117 unique Guests in 2022. We anticipate continued growth as we build on our programing strengths and reach new communities with marketing efforts.

Additionally, Joy's House is innovating new Caregiver Support Services. A prototype has been created and is out for testing for Caregiver Way, a digital community for caregivers to gain insight from industry professionals and gather with others who are caring for loved ones. Our End-of-Life Doula program, set to test run in Q2 of 2023 will help those living with a terminal diagnosis design their own death experience and help define what living looks like until they are called to pass. Our radio program designed for family caregivers, Caregiver Crossing, will be back on the air at our familiar home on WIBC in May, and our CARE Kits continue to impact lives in our state.

And finally, Joy's House is elevating staff recruitment and retention through increased wages and the addition of health insurance to our benefits package. We will continue to uplift each staff member. **Because we have a vision for the future, and we know the best way to get there is together.**

In the coming years, we look forward to our twenty-fifth anniversary in 2025. In doing so we are refocusing our formerly grand vision into one that is goal oriented, achievable, and meaningful to share with our community. Our new vision is *to commemorate our quarter century milestone, building on our strengths, and launching innovative programs.*

Looking back, we've really done so much in such uncertain times. It is now time to look forward. **We have a vision for the future, won't you join us?**

A handwritten signature in black ink that reads "Tina".

Tina McIntosh
President & CEO

Note from Doug

Having just wrapped up my two-year term as Board Chair, I recently reflected back on the unique journey that Joy's House, like many of us, have had over the last couple of years. Some of it still doesn't seem real. So many things have changed for all of us. For some, the ability to now work and do business remotely has really opened up the world. For others, who rely on face-to-face contact and support, life has become even more challenging.



As my own family experienced serious and life-changing health issues this past year, I'm so thankful and blessed for the resources and support systems that were available to us. But for some, those resources may not be within reach – or people may not know how to find them. It is so scary when something happens to a loved one and you don't know where to turn. The issues and challenges seem overwhelming. It all seems too much.

Joy's House has been a saving grace and valuable resource for so many people over the years. Joy's House and its services are needed now more than ever. Like many other businesses, they have learned to adapt to meet new demands, to provide additional services and to be available to even more families who need them.

Thank you so much for your love and support for Joy's House over the years - and please continue to help in any way that you can, whether that's telling friends, family, neighbors, and colleagues about Joy's House, volunteering, or providing help financially.

Thank you from the bottom of our hearts.

A handwritten signature in black ink that reads "Douglas D. Everidge". The signature is written in a cursive style.

Doug Everidge
Immediate Past Board Chair

Ways to Spread Joy!

Make a Financial Gift: Consider giving the gift of care through a one-time gift, a recurring gift or a planned gift. *Contact development@joyshouse.org or visit joyshouse.org to donate today.*

Support Special Events: Attending events or hosting your own event are just a few ways to get involved. *Contact community@joyshouse.org for more info.*

Contribute to our Wish List: *Visit joyshouse.org to see a complete list of requested items.*

Volunteer Opportunities: There is something for everyone, whether it's volunteering at an event or helping around the house. *Visit our website for more information.*

Corporate Partnerships: We would love to find creative ways to partner with your company: fundraiser sponsorships, wish list drives, hosting a Guest wish day and many more ideas. *Contact development@joyshouse.org to get involved.*



Caring for you and those you love.

Caregiving for a parent, spouse, family member or friend can be both wonderful and exhausting. What are you to do if you need to go to work, attend an appointment or simply take time for yourself? Adult day service is the perfect answer, and Joy's House is here to help.



Our mission: Joy's House serves adults living with life-altering diagnoses and their families by providing exceptional adult day and caregiver services.

We value: Inclusion, Self-Worth, Safety, Truthfulness, Individuality, Comfort and Fulfilled Lives

Our Vision:

We will commemorate our quarter-century milestone, building on our strengths and launching innovative programs in Indiana.

Adult Day Services:



Located in Broad Ripple and on the south side of Indianapolis, Joy's House provides two locations for adult day services. We host Guests (clients) seeking safety, companionship and engagement in the community. Many of our Guests are no longer able to stay at home alone safely due to basic aging or a variety of diagnoses, including, but not limited to dementia, Parkinson's disease, multiple sclerosis and Down syndrome. Joy's House services are designed for those with a wide range of abilities and interests.

Caregiver Support Services:



Our Caregiver Support Services include:

Caregiver Way: Gather caregiver insight.

A community for caregivers, based as a web app, will be launched during the second half of 2023. It is a one-of-a-kind gathering place for caregivers to gather insight from professionals and others who have experienced caring for a loved one. Learning and sharing will take place through caregiver assessment, video vignettes, audio vignettes, checklists, and articles, as they pertain to caregiving. Those who are a part of Caregiver Way are encouraged to learn from others to create their unique way of caregiving.

End-of-Life Doula: Living with purpose. Dying with peace.

This program is designed for individuals who have received a terminal diagnosis. Trained End-of-Life Doulas will help design a personalized death experience and help define what living looks like until that day comes.

Caregiver Crossing: A radio show created for caregivers.

Co-hosted by Tina McIntosh, Candace Hattabaugh, and Terri Stacy, this radioshow-turned-podcast-turned radio show again features experts from across the country who provide comfort, resources and joy to caregivers. Caregiver Crossing is presented in partnership with CarDon & Associates and will air every Sun day 8am to 9am on WTLC 1310 AM and at 10am to 11am on WIBC 93.1 FM.

CARE Kits: Consistency. Advocacy. Reassurance. Education.

This kit is an organized binder designed to keep important information in one central location to help caregivers with the care of their loved ones. Templates are included to help educate and guide caregivers, including things like medication trackers, sleep patterns, conversations with medical professionals, behavior changes, end-of-life discussions, and more. CARE Kits are provided free of charge to those in need.

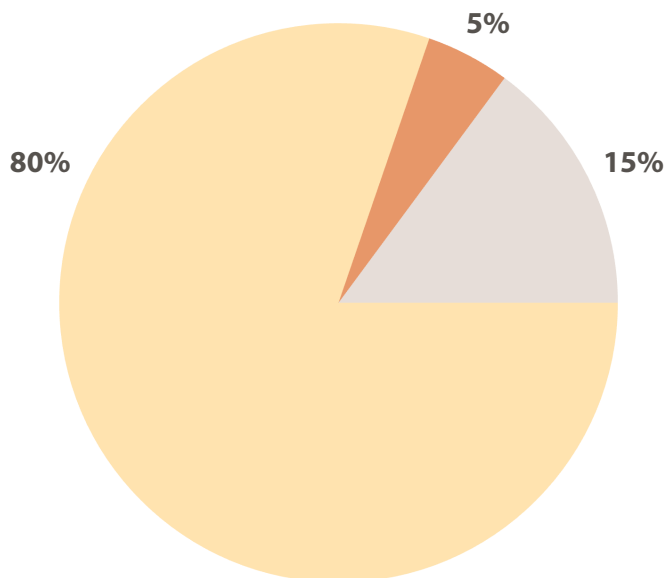
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BOTH LOCATIONS JANUARY 1 – DECEMBER 31, 2021



TOTAL EXPENSE

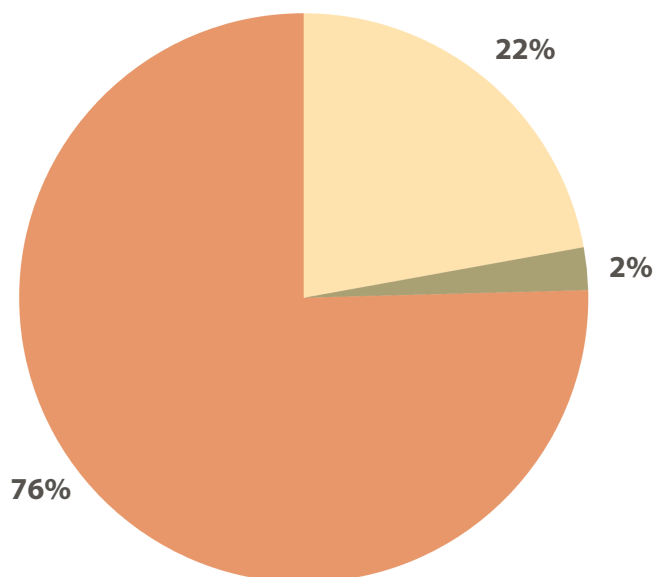
\$1,366,403



| | |
|-------------|---|
| <div></div> | Fundraising & Events |
| <div></div> | \$66,462 |
| <div></div> | Professional Expenses & Administration |
| <div></div> | \$203,096 |
| <div></div> | Guest & Caregiver Programming & Support |
| <div></div> | \$1,096,845 |

TOTAL SUPPORT

\$1,562,917



| | |
|-------------|----------------------------|
| <div></div> | Program Fees |
| <div></div> | \$346,269 |
| <div></div> | In-kind (Goods & Services) |
| <div></div> | \$37,802 |
| <div></div> | Fundraising & Events |
| <div></div> | \$1,178,846 |

Please note that these numbers do not reflect gifts restricted year-to-year. The most recent edition of our Annual Report is available at joyshouse.org. If you would like financial information on our Guest Scholarship program, please contact us at 317-254-0828 or finance@joyshouse.org.

Thanks to our Sponsors & Funders

Many organizations and businesses have given generously to Joy's House.
We would like to thank the following for their support:

Donations from 1/1/22 - 12/31/22. Please contact us if you have made a donation and are not listed or if your name is misspelled.

\$10,000 & ABOVE

AARP
CarDon & Associates
Care Institute Group
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Hoover Family Foundation
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Memorial Foundation
The David P. Sheetz
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The Indianapolis
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affiliate (James Proctor
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and Women)
Tiu Family Foundation
Wallington Asset
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\$5,000 - \$9,999

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The Black Hat Society
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Morgan Stanley
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Protective Insurance Company
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\$1,000 - \$4,999 —CONTINUED—

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Schwab Charitable
Severns & Howard, P.C.
TCC Gives
TCC Software Solutions
The Benevity Community Impact Fund
The Bindley Family Foundation
The National Bank of Indianapolis
Western Governors University

\$1 - \$999

America's Charities
APEX Benefits
Bloomerang
Diageo
Dunham Family Foundation
Elliott Family Giving Fund
Feigh Charitable Gift Fund
Guideone Insurance
Kroger
MCL Restaurant and Bakery
Mickey's Camp - Maurer Family
Foundation Inc.
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Pledgeling Foundation
Renaissance Charitable Foundation-
Donor Advised Fund
Roche Diagnostics
Tabor Charitable Fund
The Bacon Stephens Charitable Fund
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The Burlingame Charitable Fund, a
fund of The Indianapolis Foundation
The Selective Insurance Group Foundation
United Way of Bartholomew County,
Wesley Young, Senior Solutions
Consulting, Inc.
Zech Studio

2022 FALL FUNDRAISER SPONSORS

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 BARNES DENNIG
Accounting - Tax - Business Budget

 caregiver
homes
from Seniorlink

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 TCC

2022 PARTNER

 CICOA
Aging & In-Home Solutions

 assistance league
transforming lives - strengthening community
HOOSIERSWORKFORHEALTH

Special thanks to these
supporters for their many
years of partnership.

In their own words...

"Thanks so much for the wonderful care you are giving my mom. She loves coming to Joy's House at UIndy. Thanks to the fabulous staff and great guests. Couldn't do this without you."

– Jenni, Caregiver at Joy's House at UIndy

"Joy's House has enabled my mother to live in the least restrictive and most independent situation while getting the caregiving support and social involvement she needs. It has enabled her to avoid having to move and be institutionalized in a memory care or health care facility, burdening tax payers with enormous Medicaid costs. I am deeply grateful for all that has been provided through Joy's House."

– Carolyn, Caregiver at Joy's House Broad Ripple

"What you do for both my parents is promote dignity and human flourishing. You allow my dad an opportunity to be around a positive community that provides intellectual stimulation (he loves trivia!) and my mom a chance to be herself – to nap, have lunch with a friend, run errands, etc. This allows my parents to be able to share what they did apart. Thank you so much for this. You and your staff are a blessing to our family."

– Rachel, Daughter of a Caregiver at Joy's House Broad Ripple

"Joy's House goes above and beyond! It is truly a caring environment and they are like a family. If you are considering bringing a loved one to Joy's House, you will be treated with respect and kindness!"

– Long time Joy's House Supporter

SAVE THESE DATES

join us the evening of

Wednesday
June 21, 2023
5:30-7:30

FOR OUR JOY'S HOUSE
BROAD RIPPLE OPEN HOUSE

join us on

Saturday
November 1, 2025

TO COMMEMORATE OUR
25TH ANNIVERSARY