



Organization Details

Joy's House mission is to serve adults living with life-altering diagnoses and their families by providing exceptional adult day and caregiver services

How We Started

Joy's House founder, Tina McIntosh, first became interested in the idea of opening an adult day service when she volunteered at an adult day center in Muncie, Indiana as a freshman at Ball State University. One master's degree and a few years later, she found the courage to leave her successful job as an event planner and began the process of opening a not-for-profit adult day center in 1999.



*Joy's House Broad Ripple
2001*

After welcoming Joy's House first Guest (client) in 2001, the need for adult day services grew exponentially, necessitating a Capital Campaign in 2008 to renovate and expand the Broad Ripple house. In 2013, Joy's House offerings grew to include not just adult day services, but caregiver support, as we saw that a life-altering diagnosis doesn't just affect the individual, but the entire family, especially the primary family caregiver. 2014 marked another year of expansion as Joy's House acquired the Southport Presbyterian Church adult day program, which is now housed on the southside at UIndy.

Who We Serve

Adults who receive our services are referred to as Guests (yes, the capital G is intentional!). A typical Guest at Joy's House lives with a diagnosis, such as Alzheimer's disease and other forms of dementia, Parkinson's Disease, autism, Down syndrome, or multiple sclerosis, to name a few. They must be over the age of 18, typically an older adult. (The average age of a Joy's House Guest is 70 but has been as young as 18 and as old as 103.) And most frequently, our Guest has a primary family caregiver, likely a spouse, adult child, parent, or guardian.

What We Do

Adult Day Services - Joy's House provides care at two houses in the Indianapolis area, one in Broad Ripple and one on the southside, located on the campus of University of Indianapolis. Both houses are open Monday through Friday, 8am to 5pm. Joy's House provides clinically informed daily activities – such as exercise and creative expression – as well as larger special activities – such as Wish Days and holiday celebrations. Personal



*Theresa Bonner, Family Care
Director with Mr. Jerry, Guest*

Timeline

1999

Joy's House began

2000

Established Broad
Ripple location |
Welcomed first Guest

2008

Reached daily
capacity |
Capital Campaign for
Broad Ripple
expansion and
renovation |
1st A Day Away
caregiver retreat

2009

Expansion took place

2012

Rebranded |
Established Caregiver
Crossing radio
program

2013

Launched Caregiver
Support & Education
Program

2014

Absorbed Southport
ADC

2015-2016

Awarded as Best
Adult Day Center in
the Nation | NADSA

2016

CICOA Partner Award

2017

Community Impact
Award/Leading Age

2019

Critical Fundraising
Campaign

2023

Launching innovative
caregiver support
program

care is also provided including toileting, transferring, medication support, and at our Broad Ripple house, bathing.

Caregiver Support - There are four main programs, including:
Caregiver Way: Gather caregiver insight.

A community for caregivers, based as a web app, will be launched during the second half of 2023. It is a one-of-a-kind gathering place for caregivers to gather insight from professionals and others who have experienced caring for a loved one. Learning and sharing will take place through caregiver assessment, video vignettes, audio vignettes, checklists, and articles, as they pertain to caregiving. Those who are a part of Caregiver Way are encouraged to learn from others to create their unique way of caregiving.

End-of-Life Doula: Living with purpose. Dying with peace.

This program is designed for individuals who have received a terminal diagnosis. Trained End-of-Life Doulas will help design a personalized death experience and help define what living looks like until that day comes.

Caregiver Crossing: A radio show created for caregivers.

Co-hosted by Tina McIntosh and Terri Stacy, this radio-show-turned-podcast-turned radio show again (this year!) features experts from across the country who provide comfort, resources and joy to caregivers. Caregiver Crossing is presented in partnership with CarDon & Associates and airs every Saturday morning at 7:00am on WIBC 93.1FM.

CARE Kits: Consistency. Advocacy. Reassurance. Education.

This kit is an organized binder designed to keep important information in one central location to help caregivers with the care of their loved ones. Templates are included to help educate and guide caregivers, including things like medication trackers, sleep patterns, conversations with medical professionals, behavior changes, end-of-life discussions, and more. CARE Kits are provided free of charge to those in need.

Looking to get involved with Joy's House as a sponsor, volunteer, donor, or care recipient? We'd love to know you. Just reach out when the time is right for you.

Thank you for caring about Joy's House
and those who rely on us.



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