



Joy's Howe 2020 ANNUAL REPORT WITH 2021 DONOR LISTS

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Joy's House (Across Locations)

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Joanna Lowe, Brand & Design Coordinator
Margie Stout, Development Officer
Corrina Thompson, Community Relations Manager
Joy Wallsten, Executive Assistant

Joy's House Broad Ripple

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Joy's House at Ulndy

Leah Jones, Family Care Manager Nancy Royal, Senior Guest Relations Linda Bell, Guest Relations Christina Christenson, Guest Relations Livia Crispen, Guest Relations Asanet Mejia, Guest Relations Kelsey Tyler, Guest Relations

All names listed as of 4/19/2022

Special Thanks to Our Volunteers



Protective Insurance sent us two incredible volunteer teams to beautify our house! They raked, weeded, and planted flowers during a visit in May.

We could not provide our services without our wonderful volunteers. There are so many that to attempt to name each one is impossible. Please know that each person and every effort is appreciated.

Joy's House Broad Ripple | 2028 E. Broad Ripple Avenue Indianapolis, IN 46220 | (317) 254-0828

Joy's House at Ulndy | 1615 E. Castle Avenue Indianapolis, IN 46227 | (317) 737-2515

joyshouse.org | Follow Joy's House on social media.





(i) @joyshouseindiana

Note from Tina

Before we talk about Joy's House, how are you? Have you allowed yourself to stop and think about your mental, spiritual and physical health on this side of the pandemic? Have you spent time in conversation and thought about how you want to continue to change and who you want to be in a year? I ask these questions because now, more than ever it seems, we are changed as individuals. Personally during these past two years, I've found that there is a sliver of an introvert who lives inside of me. Trust me – I'm shocked by this discovery and even more by



the fact I don't dislike her as much as I thought I would. Right now, I'm doing my best to understand and figure out how she gets along with the extreme extrovert who has run my life for fifty years. But I'm changing in other ways too, and it takes intentional moments for me to sit with these changes to figure out who it is that I am going to be in my tomorrows. The same goes for Joy's House. We are changing. We have to.

We have to find ways to continue to raise money through donations and revenue streams. We have to continue to find the gaps of services in this portion of the healthcare industry. It's imperative that we watch and learn where care for aging adults is today and where it is headed in the years to come. And we must always listen to our Guests, caregivers, community, volunteers and other stakeholders about what they need and want from Joy's House.

On the next page, you are going to hear from Doug Everidge, our wonderful and fearless Board Chair. He's going to share with you what we have learned about caregiving during the last couple of years. What he can't share at this time, but you will learn more about this year, is that Joy's House will be launching two innovative and very needed programs in 2022. All I can say right now is...caregiver digital ecosystem and end-of-life journeys. They are two very different things. And yet, equally important and terribly under served in our community and state. We'll share more just as soon as we can.

Below, you will find our organizational strategic objectives for 2022. They're all big and they're all important. They are going to help us as we stay resilient through the rest of 2022 and into the years to come, carrying with us the parts and pieces of Joy's House that make us the wonderful organization we are and changing the slices and sections that require some recalibration on this side of things. And it's worth saying out loud to you that we are open, as always, to collaborations, connections and advice as we move toward excellence in each of these areas.

- 1. Increase Guest intake and retention, confirming Joy's House place in the industry and determining the future advancement of our adult day
- 2. Fully launch new Caregiver Support Services with focus on program sustainability, as well as filling the gap of need for family caregivers in Indiana
 - 3. Expand and deepen donor relations and development efforts
- 4. Elevate staff recruitment and retention, allowing Joy's House to uplift each staff member
 - 5. Empower Joy's House leadership groups (Board of Directors, Advisory Council, Directors Council, committee members) to further the mission
- 6. Strategize for Joy's House twenty-fifth anniversary (2025) and appropriate organizational growth

Wishing you all beautiful new moments, continued good health and resilience and joy today and always ~

Tina McIntosh President & Founder

Note from Doug

As a friend of Joy's House, this probably isn't the first Annual Report you've read. You've probably seen many of these over the years. There have been many ups and downs over time; waves that Joy's House has ridden to get us where we are today. These last couple of years have been the most challenging.



But things feel different now.

It feels like the worst is behind us. It feels like the sun is beginning to peek out from the clouds.

We've learned the hard way how challenging caregiving is. And how absolutely critical "meaningful engagement" is for those suffering from Alzheimer's and other life-altering conditions.

In a way, the pandemic has created this awful real-life experiment to prove what happens when you suddenly take away meaningful engagement from those that need it the most. In the three months that Joy's House was closed in 2020, we lost 70% of the people on our Guest roster. Many declined so dramatically during that time that they required full-time care once things opened back up. And unfortunately we truly lost a few during this relatively short period of time.

So we have been reminded how vitally important the services are that Joy's House provides. The most common phrase I hear from caregivers is "I only wish I had found Joy's House sooner."

Joy's House has survived, in a time when several adult day care facilities have had to permanently shut their doors. We are in the process of building things back up again. We re-established a solid foundation last year and are looking to aggressively grow this year. To do that, we need to think of new and creative ways to get the word out.

Since you are a friend of Joy's House, I'm asking that you please help in any way that you can, whether that's telling others about Joy's House (friends, family, neighbors, co-workers, church congregation), volunteering or providing help financially. Joy's House needs you – and more importantly, the Guests who Joy's House serves need you.

Thank you from the bottom of our hearts.

Douglas D. Everidge

Doug Everidge Board Chair



Caring for you and those you love.

Caregiving for a parent, spouse, family member or friend can be both wonderful and exhausting. What are you to do if you need to go to work, attend an appointment or simply take time for yourself? Adult day service is the perfect answer, and Joy's House is here to help.



Our mission: Joy's House serves adults living with life-altering diagnoses and their families by providing exceptional adult day and caregiver services.

We value:

Inclusion Individuality
Self-worth Comfort
Safety Fulfilled Lives

Truthfulness

Adult Day Services:



Located in Broad Ripple and on the south side of Indianapolis, Joy's House provides two locations for adult day services. We host Guests (clients) seeking safety, companionship and engagement in the community. Many of our Guests are no longer able to stay at home alone safely due to basic aging or a variety of diagnoses, including, but not limited to dementia, Parkinson's disease, multiple sclerosis and Down syndrome. Joy's House services are designed for those with a wide range of abilities and interests.

Caregiver Support Services:



Our Caregiver Support Services include:

- CARE Kits: This Kit helps you pre-plan and keep important information in one place, while also providing templates to track medications, behavior changes and more.
- Caregiver Crossing: Our podcast is co-hosted by Tina McIntosh and Terri Stacy and embraces family caregivers of today and tomorrow. Listen to new episodes published on joyshouse.org every Monday! You can also find episodes anywhere you listen to your favorite podcasts.

Our Word of the Year: 2022

Resilient

Joy's House is resilient. We are tough and spirited. We are sturdy and can even be feisty at times. We can, and always want to be, flexible. And above all, we're still here because we're resilient!



Miss Margie enjoys the sunshine in the garden.

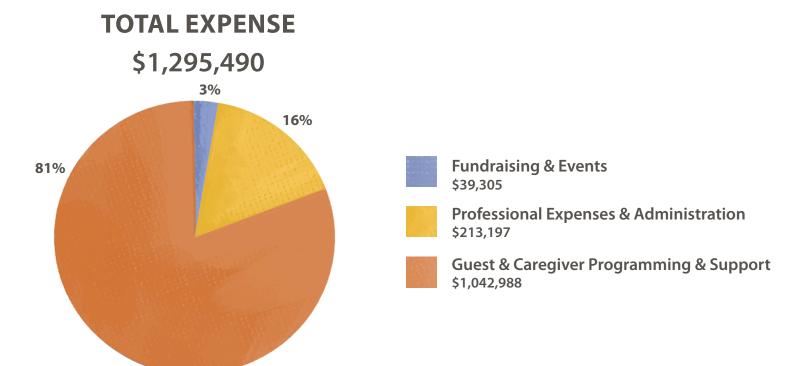


Miss Jennifer creates beautiful art.

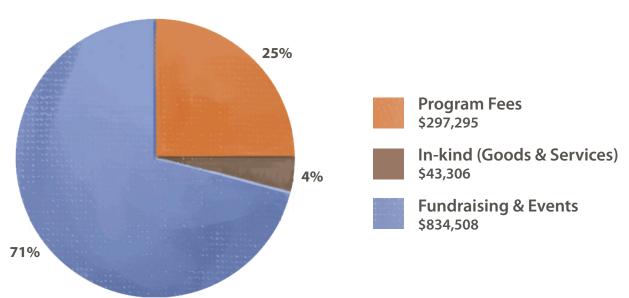
2020 ANNUAL REPORT

BOTH LOCATIONS JANUARY 1 – DECEMBER 31, 2020





TOTAL SUPPORT \$1,175,109



Please note that these numbers do not reflect gifts restricted year-to-year. The most recent edition of our Annual Report is available at joyshouse.org. If you would like financial information on our Guest Scholarship program, please contact us at 317-254-0828 or finance@joyshouse.org.

Thanks to our Sponsors & Funders

Many organizations and businesses have given generously to Joy's House. We would like to thank the following for their support:

Donations from 1/1/21 - 12/31/21. Please contact us if you have made a donation and are not listed or if your name is misspelled.

\$10,000 & ABOVE

AARP Inc.
Baker Tilly Foundation
Care Institute Group, Inc.
Central Indiana Senior Fund,
a CICF Fund
Healthcare Initiatives, Inc.
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The Glick Fund, a fund of the Central Indiana Community Foundation

James Proctor Fund for Aged Men and Women, a fund of The Indianapolis Foundation, a CICF affiliate

2021 PARTNER



Special thanks to CICOA for many years of partnership.

\$5,000 - \$9,999

American Village
IBM Employee Services Center
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Foundation Indiana
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The Brave Heart Foundation
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\$1,000 - \$4,999

Allisonville Meadows **Arthur Jordan Foundation Barnes Dennig** CarDon & Associates ComForCare Home Care Facebook Hedges Dillman Family Gift Fund Helmer Scientific Hoosiers Work for Health, PhRMA Katz, Sapper & Miller McAdams Foundation Patrick and Diane Healey Charitable Fund Petite G Jewelers Richard M. Fairbanks Foundation, Inc. Samuel L. Westerman Foundation Severns & Howard, P.C. The Benevity Community

Impact Fund

Wolfe Family Foundation

\$1 - \$999

AmazonSmile America's Charities Artifacts Beta Sigma Phi First Meridian Heights Presbyterian Church **Glasscock Family Foundation** Guggman Haus Brewing Company LLC Holy Spirit Parish at Geist Hoosier Landscape Group Hudson & Heins, LLP Iron Workers Local 22 Kroger Lilly Endowment Inc. LJI Wealth Management Marigold Clothing Mickey's Camp - Maurer Family Foundation Inc PayPal Giving Fund **Protective Insurance Company** Schwab Charitable State Employees' Community Campaign (SECC) The Gregory F. and Elizabeth Quinn Hahn Family Donor-Advised Fund, a fund of The Indianapolis Foundation The John J. and Mary Helen Quinn Fund, a fund of Hamilton County Community Foundation The National Bank of Indianapolis TrendyMinds United Way of Bartholomew County, Inc. University of Indianapolis

Wilson Kehoe Winingham LLC

2021 SPONSORS























Thanks to our Individual Donors

Many individuals have given generously to Joy's House. We would like to thank the following for their support:

Donations from 1/1/21 - 12/31/21. Please contact us if you have made a donation and are not listed or if your name is misspelled.

\$5,000 & ABOVE

Judy Barnes
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Ann Galvin
V. Edward Grogg
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David & Vicki Justice
Luis & Jody Perez
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\$1,000 - \$4,999

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\$500 - \$999

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Patty & Terry Reutell
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Steven & Leah Shattuck
Timothy & Mary Sullivan
Tiu & Velasquez Family
Eric & Missy Wolfe



Miss Nora's Award Ceremony



Miss Harriet's Hawaiian Wish Day



Mr. Willie's Jazzy Blues Wish Day

Thanks to our Individual Donors, Continued

\$1 - \$499

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Amber Agnotti

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Christina Brown

\$1 - \$499 -CONTINUED-

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The 2021 Joy of the Journey Breakfast



The Bubble Effect, our 2021 Fall Fundraiser

David Hall Linda Hall David & Jeanne Hamernik **Denise Jones Harrington** Mary Harshbarger Tricia Hart Frank & Pat Hartman Rachel Hawkins Gina Hayden John R. Hendrix Beth Henricks Dr. Barbara Herman Chris & Susan Herzog Ashley Hicks Jessica Highlen Brandy L. Hill Herbert & Gloria Hill James & Brenda Hillman Bruce & Susan Hinshaw Joe N. Hobbs Karen Holdridge **Dustin & Emily Homan** Brian Horan

Anna Howard Barbara A. Howard Dave Howard Nicki Howard Julie Hughes Claire Hunter Ames & Cathy Hutton Mike & Ellie Hutton Davin & Christina Isakson Janice Jacobsen William Jannetta James & Marsha Jay Andy & Laura Johnson Deborah Johnson Leah R. Johnson Rolland & Paula Johnson Suzanne Johnson **Abigail Jones** Anne Kantin Jeff & Annette Keener Jon R. Keep Stuart Keller

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Thanks to our Individual Donors, Continued

\$1 - \$499 -CONTINUED-

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Matt Mills & Stasia Demos Mills

Allison Moore Ronda Moreland Jasmine Morris Joanna Morse Pete & Betsy Morse Todd & Melissa Morton Tiffany Muenster-Licht Havley Murray Nicole Nance Thomas & Jean Nash Shirley Naughton

Linda Neal Wayne (dec.) & Polly Nicely

Jeanie Neal

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Carrie Tamminga Natalie Taylor

Craig Thomas

Chad & Corrina Thompson Gerri Thorpe

Kenneth Thorpe Art & Jen Timpe

Justin & Emily Tisdale

Liz Todd

Kimberly Toloday Mandy Tosh

Alan & Ruth Ann Townsend

Sharon Tucker Cindi Uebele Rhonda Upchurch Anne Vanneman Marcia Vigren Tina Voelker James & Joan Voyles

AJ Vulgan

Daniel & Sarah Waddle

Wanda Wales Deana Walters Richard & Anne Ward Keeanna Warren Lianna Weber

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Audra Will Abby Williams Don Williams Eric & Angel Williams Brian Willsey Shannon Wilson Rachael Winbush Thomas & Carol Winstel Carla Wirkner Laurie Wood Francesca Woodman John & Carole Woodruff Dr. Jerry & Joan Wright Ronald Wright Kristin Wrobleski Al Wurster Kara Yoder

Mary Pat Young

Greg & Mary Beth Zolezzi

Ways to Spread Joy!

Make a Financial Gift: Consider giving the gift of care through a one-time gift, a recurring gift or a planned gift. Contact development@joyshouse.org or visit joyshouse.org to donate today.

Support Special Events: Donating auction items, attending events or hosting your own event are just a few ways to get involved. Contact community@joyshouse.org for more info.

Contribute to our Wish List: *Visit joyshouse.org to see a* complete list of requested items.

Volunteer Opportunities: There is something for everyone, whether it's volunteering at an event or helping around the house. Visit our website for more information.

Corporate Partnerships: We would love to find creative ways to partner with your company: fundraiser sponsorships, wish list drives, hosting a Guest wish day and many more ideas. Contact development@joyshouse.org to get involved.

Honoring, Remembering & Celebrating

The following were honored and remembered by friends and family. If you would like to memorialize or honor someone by making a charitable donation, we would be honored if you would consider Joy's House.

Donations from 1/1/21 - 12/31/21. Please contact us if you have made a donation in honor or in memory of someone and they are not listed or their name is misspelled.

IN HONOR OF

Amber Theresa Bonner Patrick Brown Tom Brown Lisa Curry Linda Day Jennie Forehand Ann B. Galvin

Patrick & Jamie Johnson Tina McIntosh

Stasia Demos Mills Greg and Diane Ryan

Gene Scott Edrice Simmons

Liz Todd Erin White

IN MEMORY OF

Dr. Michael F. Arnold **Prudina Bailey** Tom Baines Dan Ball Jocelyn Baryshyan Keith Bentley, Sr. Anna Tina Biyona Maury Borror Tom Brown Darlene Bryan Roger Chamberlain Lori Edlin Jennie Fernsler **Ruth Freeman Donald Hammond** Paula K. Hancock

Chip Hayden
Martha Hockett
JP Kleinhelter
Cora J. Krinhop
Larry R. Mohr
Richard E. Roettger
Doug Roy
Elke Ruff
Art Sanchez
Sharon Sanchez
William Shattuck, Sr.
Harold Glen Upchurch

Celebrating the lives of our Guests, friends and caregivers who have passed away in the past year.

Kay Banion Ray Biltz Jerry Bowden Essie Brown Tom Brown **Shirley Cain** Allene Childs Patricia Coulson Kim Frobera Lula Grayson **Dwain Hamilton** Mickey Hamilton Sam Hamilton Myrna Hobbs Charles Hodge Troy Kassing

Betty Lax
Larry Mohr
Tony Nebesny
Wayne Nicely
Jerry Papenmeier
Mel Perelman
Debbie Pierson
Jerry Scheffler
Gene Scott
Maxine Starkey
Syd Steele
Lee Trolia
Glen Upchurch
Al "Butch" Will
Lena Wooden

Have you considered leaving a living legacy to Joy's House?

Your legacy will ensure that Joy's House continues to serve families caring for loved ones for years to come.

If you would like more information on naming Joy's House as a beneficiary of your estate, please contact development@joyshouse.org.



Armchair Travel flight to Honolulu, Hawaii

Thanks to our In-Kind Donors

Many organizations, businesses and individuals have generously given in-kind gifts to Joy's House. We would like to thank the following for their support:

Donations from 1/1/21 - 12/31/21. Please contact us if you have made an in-kind donation and are not listed or if your name is misspelled.

Business In-Kind Donors

Individual In-Kind Donors

4 Kids Books & Toys Always in Stitches American Senior Communities Arni's Pizza Artifacts

Assisted Living Locators
Barber Cabinet Co.
Big Splash Adventure
Waterpark
Bose McKinney &
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BRICS

Conner Prairie Museum Cork & Cracker

Diageo

Dottie Couture Boutique

Earthroamer Imports
Eiteljorg Museum
Embassy Suites by Hilton

Indianapolis - Downtown

Everidge Strategic Consulting

Fort Wayne Children's Zoo Gallery Pastry Shop GoldLeaf Savory & Sweet

Heath Outdoor LLC.

Honey Pot Pastry

Indiana Historical Society Indiana Landmarks Indiana State Fairgrounds and Event Center

Indy CD & Vinyl Invoke Studio

Janet Keesling Stables

Just Pop In!

Libelle Jewelry Studio Mallow Run Winery Marathon Health Marigold Clothing NCAA Hall of Champions

NCAA Hall of Champions

Petite G Jewelers

RCI

Rising Star Casino Resort Rowland Design

Senior 1 Care
Silver in the City

Solomon Paris Antiques

The Neighborhood Veterinarian

Thompson Home Sales

Twisted Sisters

Walter Knabe Studios Inc.
Water Color Word Studio
White Rabbit Cabaret

Zech Studio

Anonymous (1)

Ann E. Arnold

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Maggie Blake

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Ellie Lengerich

Keith & Joanna Lowe

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Makaila Shay

Linda Simons

Fatima Skimin

Chad & Corrina Thompson

Tina Voelker Kristina Watkins

Donna White

Tracy Wilborn-Phillips



A visit on the deck from Agape Therapeutic Riding miniature horses.

In their own words...

"Your services make our lives so much happier. My husband always looks forward to his visits there. Thank you all for the blessing."

- Caregiver at Joy's House Broad Ripple

"Joy's House has helped my family through the hardest times of our life. My father had brain cancer which changed a lot of things about him. He needed someone with him at all times. Joy's House cared for him when we couldn't. And they did a wonderful job. Everyone there loved him so much and he loved them back. The quality of care was always wonderful. I'm so thankful for everyone at Joy's House and all they did to make the last few years of my father's life so wonderful. I cannot thank them enough."

- Caregiver at Joy's House Broad Ripple

"My brother attends Joy's House at Ulndy. He loves it there. They have a great staff who takes care of the Guests. He has been going there for several years. I feel very comfortable with him there and know he is well cared for. It's called Joy's House and there is a lot of joy in this house. Anytime I go to pick him up or take him there is a lot of laughter in the house. What a happy place. A wonderful group of people. I am so glad we found Joy's House, it's been a blessing. The staff support the caregivers as well as their Guests. Thank you Joy's House for making my life a little easier."

— Caregiver at Joy's House at Ulndy

"Thank you for the love and care you gave my sister. My family and I could not have done it without you. Joy's House is an excellent place for a loved one's care."

Caregiver at Joy's House Broad Ripple

Here's what staff & Guests say that they love about Joy's House:

Feels like home

We are important

We help people

I am uplifted

They care about me

We make a difference

in this world

Peaceful

We learn new things and remember some old ones

They protect me

I am safe

I've made friends

Kindness

Comfortable

We have choices

We're innovative

Community

I get to grow

SAVE THE DATE

join us
the evening of

October 7, 2022

FOR OUR FALL FUNDRAISING EVENT