









Joy's House 2019 ANNUAL REPORT WITH 2020 TIMELINE & DONOR LISTS

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Joy's House (Across Locations)

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Joy's House Broad Ripple

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Joy's House at UIndy

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All names listed as of 2/16/2021

Special Thanks to Our Volunteers



Butler student volunteers, who are also Music First! Lab Members, spend time with Miss Beverly during a visit in February.

We could not provide our services without our wonderful volunteers. There are so many that to attempt to name each one is impossible. Please know that each person and every effort is appreciated.

Joy's House Broad Ripple | 2028 E. Broad Ripple Avenue Indianapolis, IN 46220 | (317) 254-0828

Joy's House at UIndy | 1615 E. Castle Avenue Indianapolis, IN 46227 | (317) 737-2515

joyshouse.org | Follow and like Joy's House on social media.

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Note from Tina

Just like you, we stare at 2021 with hope that things will be different. We know they won't be the same as before the global pandemic. They will be new with a hint of the old. And so, we are choosing to replace the word *different* with *renewal*. We will focus on shedding what used to be and becoming the new Joy's House. We will focus on what our Guests need now; we will focus on what caregivers need now.

Through all of the necessary alterations, we will continue to ask ourselves the very important questions we established last year:

- Is it core to our mission and does it allow us to focus on meaningful, safe and embracing adult day and caregiver support services?
- Is it the best use of donors' financial support?
- Is it needed and/or does it have a great benefit?
- Are we the best organization to do it?
- Will people, companies and foundations be supportive, when needed?
- Will it have a financial benefit to our organization?
- Are we moving with intention and in as simple of a way as possible?
- Will it allow us to be exceptional?

We continue to listen to what our families need. The answers have remarkably stayed the same: safety, community, education, self-care, purpose, support, reassurance. It's our job – our mission – to continue to find innovative ways to fulfill these needs. We look forward to serving an increasing number of Guests (clients) with each passing week. We look forward to launching our *renewed* Caregiver Support Services with not just our Joy's House families, but with all family caregivers in the state of Indiana.

I would be remiss if I didn't say *thank you* for all of the support, financial generosity and care over the last couple of years. It's not been easy for any of us, but by the grace of God, we're still here serving our Guests and the people who love them the most. And we are beyond grateful because not only is it our mission, but it's our heart.

Warmly,

Tina McIntosh President & Founder



Joy's House Broad Ripple

Note from Corrine

After just completing my second year as Board Chair and reflecting on 2019 and 2020, together you have supported our mission through a capital campaign and even through this latest hurdle, COVID-19. Together, along with the staff who has loved and cared for the families in a beautiful and caring way, here we are with a bright outlook and the promise of a better tomorrow. It takes a village starting with Tina, staff, the board, volunteers and supporters from near and far. You all make a difference and we are grateful and blessed by you.

We are so grateful to the staff at both houses, who selflessly ensured Guests were engaged, cared for, and remained safe. We are also grateful to you, our supporters in so many ways, for your kindness, time, talent and/or treasure and for truly caring for our mission. You've helped me see the real Joy's House purpose in keeping our beautiful families together. What more can you ask for!

Thank you, one and all, you've made a difference to me and to the success of Joy's House.

Corrine Walter,

Corrine Walter Immediate Past Chair



Carole with her mom Miss Allene



Joy's House at Ulndy

At Joy's House we keep families together.



Caregiving for a parent, spouse, family member or friend can be both wonderful and exhausting. What are you to do if you need to go to work, attend an appointment or simply take time for yourself? Adult day service is the perfect answer and Joy's House is here to help.



What we do: Joy's House serves adults living with life-altering diagnoses and their families by providing exceptional adult day and caregiver services.

We have big dreams: We envision a world where all individuals with life-altering diagnoses and their families are living fulfilled lives of knowledge, choice and comfort.

We value:

Inclusion Individuality Self-worth Comfort Safety Fulfilled Lives Truthfulness

Our Guests are our heart: We treat everyone with dignity and compassion through our exceptional care.



Located in Broad Ripple and on the south side of Indianapolis, Joy's House provides two locations for adult day services. We host Guests (clients) seeking safety, companionship and engagement in the community. Many of our Guests are no longer able to stay at home alone safely due to basic aging or a variety of diagnoses, including, but not limited to dementia, Parkinson's disease, multiple sclerosis and Down syndrome. Joy's House services are designed for those with a wide range of abilities and interests.

You take care and leave the rest to us: One in three people is a family caregiver for a loved one, and the number of at-home family caregivers is steadily increasing. Joy's House offers caregiver support services to family caregivers caring for an aging or disabled loved one.



Our Caregiver Support Services include:

• CARE Kits: This Kit helps you pre-plan and keep important information in one place, while also providing templates to track medications, behavior changes and more.



• Caregiver Crossing: Our podcast is co-hosted by Tina McIntosh and Terri Stacy and embraces family caregivers of today and tomorrow. Listen to new episodes published on joyshouse.org every Monday!



We love our Guests

111 Guests experienced care and community at Joy's House
4,059 days of care were provided at our two locations
\$27,115 total amount of scholarship support awarded to families in need of assistance

Volunteers make a difference

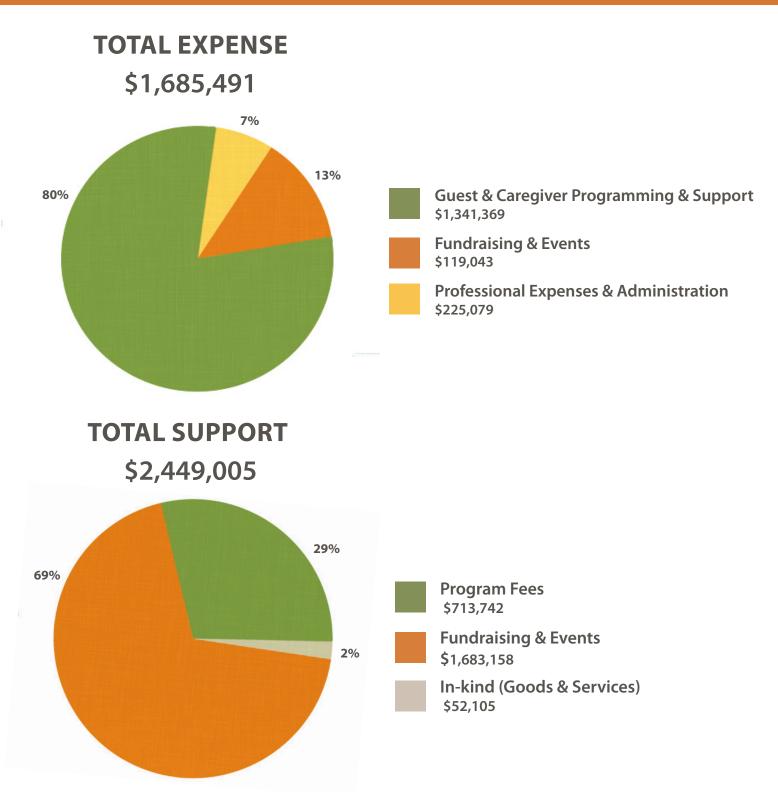
135 volunteers served 480 hours

And we are not done yet: With the help of donors, partners and volunteers in our community, we will continue to serve over 100 adults living with a life-altering diagnosis and more than 400 caregiving individuals annually.

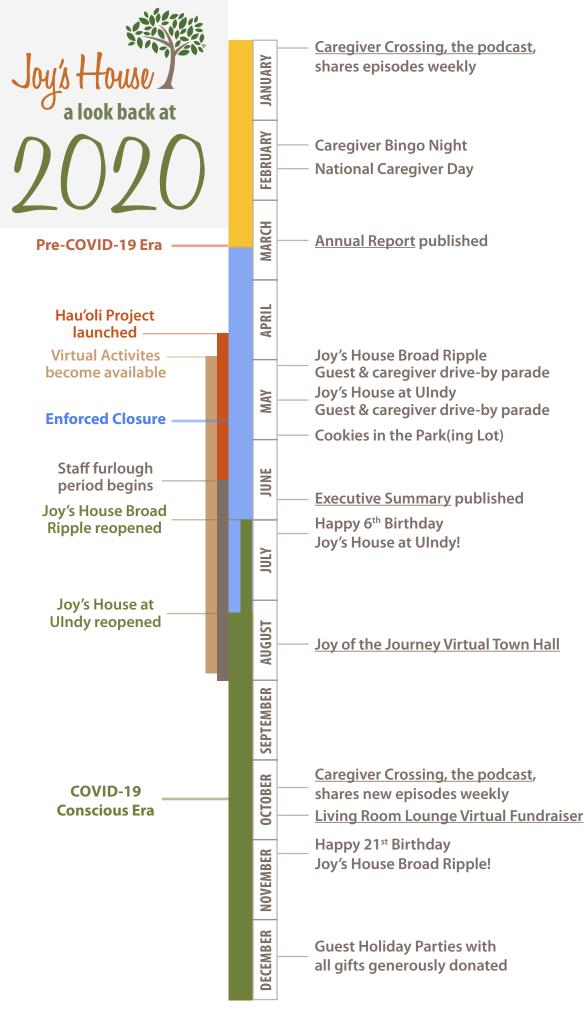
2019 ANNUAL REPORT

BOTH LOCATIONS JANUARY 1 – DECEMBER 31, 2019





Please note that these numbers do not reflect gifts restricted year-to-year. The most recent edition of our Annual Report is available at joyshouse.org. If you would like financial information on our Guest Scholarship program, please contact us at 317-254-0828 or finance@joyshouse.org.





Caregiver Bingo Night



National Caregiver Day



Drive-by Parade for our families



Cookies in the Park(ing Lot)



We love birthdays!



Fun for all at our Holiday Parties

Thanks to our Sponsors & Funders

Many organizations and businesses have given generously to Joy's House. We would like to thank the following for their support: Donations from 1/1/20 - 12/31/20. Please contact us if you have made a donation and are not listed or if your name is misspelled.

\$10,000 & ABOVE

\$1,000 - \$4,999

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Thanks to our Individual Donors

Many individuals have given generously to Joy's House. We would like to thank the following for their support:

Donations from 1/1/20 - 12/31/20. Please contact us if you have made a donation and are not listed or if your name is misspelled.

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Caregiver bonding time during a Caregiver Support Services Coffee Klatch in January



Dr. Marty creates a sweet note for his wife Maria 7



Tárese, Guest Relations Assistant, & Miss Beverly

Thanks to our Individual Donors, Continued

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Living Room Lounge, our Annual Fundraiser, shared virtually



Pet therapy with Miss Harriet and Joy's House at Ulndy staff members

Shelley Haffner **Richard & Renita Haines** Linda Hall Brian Hanes & Laura Long Marshall & Nancy Hanley Makenzi Harden Gwendolyn Hardiman Dr. Barbara Herman Frank & Pat Hartman Rick & Teresa Heacock Dr. Patrick & Diane Healey Joy Heim Nicholas Hensley Herbert & Gloria Hill Mildred S. Hill Jessie Hillock Joe N. Hobbs Steve Hoffman & Beth Ransdell-Hoffman Jack Hogan Dave Holder Peggy Hollingsworth Jeff & Cindi Hood

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Ways to Spread Joy!

Make a Financial Gift: Consider giving the gift of care through a one-time gift, a recurring gift or a planned gift. *Contact development@joyshouse.org or visit joyshouse.org to donate today.*

Support Special Events: Donating auction items, attending events or hosting your own event are just a few ways to get involved. *Contact community@joyshouse.org for more info.*

Contribute to our Wish List: *Visit joyshouse.org to see a complete list of requested items.*

Volunteer Opportunities: There is something for everyone, whether it's volunteering at an event or helping around the house. *Visit our website for more information*.

Corporate Partnerships: We would love to find creative ways to partner with your company: fundraiser sponsorships, wish list drives, hosting a Guest wish day and many more ideas. *Contact development@joyshouse.org to get involved*.

Honoring, Remembering & Celebrating

Rita J. Hanna-Phillips

The following were honored and remembered by friends and family. If you would like to memorialize or honor someone by making a charitable donation, we would be honored if you would consider Joy's House. Donations from 1/1/20 - 12/31/20. Please contact us if you have made a donation in honor or in memory of someone and they are not listed or their name is misspelled.

IN MEMORY OF

Robert & Rose Allen Dr. Michael F. Arnold **Ruthie Austin** Dr. Mary Guerriero Austrom Douglas K. Baker Dan Ball Jocelyn Baryshyan Keith Bentley, Sr. Maury Borror Juliana Geiger Boyer **Darlene Bryan Amos & Bonnie Carter** Amos Carter, JR **Roger Chamberlain** Nathan & Susan Cohen Marie P. Coy Dean Davis Leah Davis & Krissi Davis Ellen Jean Doty Roger F. Doty Jennie Fernsler **Bill Frank** Melanie Gaddo LeRoy Gonder Vivian M. Green Donald Hammond

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Celebrating the lives of our Guests, friends and caregivers who have passed away in the past two years.

2019

Dr. Kenneth Ackles, Sr. John "Jeff" Allen Lorriane Ammerman Dr. Mary Guerriero Austrom Joe Bender **Keith Bentley Charlie Carter Elizabeth Cheek** Sara Compton **Charles** Coonce Sandra Crawford Krissi Davis Tom Donev **Ronnie Von Foerster** Jim Garnett Larry Gold **Richard Grider** Norman Harvey Martha Hockett Etta Hogan Cora Jane Krinhop **Bill Menke** Paul Mester **Betty Morgan Dennis Pyritz** Pasquale "Pat" Rocchio Sharon Rocchio **Dick Roettger** Henry Ryder Art Sanchez **Renee Sharp** Jerry Taber

2020

Aicha Akaddaf **Ruth Austin** Julie Boyer Ted Call Mildred Fleming **Brother Michael Flockhart** Judy Goeglein **Charles Greer** Dwain Hamilton Paula Hancock Teresa "Terry" Heacock **Elizabeth Johnson** Nancy Johnson Jim Kho Herschel Kirk JP Kleinhelter **Diane Loretz** Lillie Neelv **Betty Officer** Kathy Roop Abraham Smith Claudia Smith Juanita Tandy **Doug Weber** Al "Butch" Will **Ben Wirkner**

Have you considered leaving a living legacy to Joy's House?

Your legacy will ensure that Joy's House continues to serve families caring for loved ones for years to come.

If you would like more information on naming Joy's House as a beneficiary of your estate, please contact development@joyshouse.org.

Thanks to our In-Kind Donors

Many organizations, businesses and individuals have generously given in-kind gifts to Joy's House. We would like to thank the following for their support:

Donations from 1/1/20 - 12/31/20. Please contact us if you have made an in-kind donation and are not listed or if your name is misspelled.

Business In-Kind Donors

Individual In-Kind Donors

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In their own words ...

"I am so very grateful for the scholarship that allowed my sister to come there as long as she did. We met so many wonderful people. Everyone was so kind to us. I hope Joy's House can continue to help people the way it helped us." – Caregiver and Joy's House Scholarship recipient

Joy's House is a reassuring hand on a shoulder. It's a game of Scrabble, a song in a sunny window, and a blanket tucked carefully around your knees. It's a place where caregivers and Guests are truly SEEN, known, and loved. Joy's House is place of respite and holy purpose. And it is evident from the moment you first walk in the door. – Stasia Demos Mills, Joy's House Vice Chair, Anastasia Demos Mills, Attorney & Counselor at Law, LLC

"Joy's House is one of the most aptly named organizations I've ever been involved with. There is joy on the faces of the residents, joy on the faces of staff members who truly love both the Guests and their caregivers, and joy on the faces of caregivers who know their loved ones are not just being cared for, but loved. Many of us find our resources of time and money to be stretched these days, but Joy's House continues to be worth my investment of both."

 Amy Magan, Supporter, Development Committee Member and former Board Member "Joy's House has always been a saving grace for their Guests and families. 2020 has been an incredible reminder of that. When Joy's House needed to pause their services due to the pandemic, Guests, families, and staff found a key piece of their lives suddenly missing. So, while the circumstances of 2020 have been challenging, it has been heartwarming to hear the stories of our beloved Guests reuniting with their friends and 'family' at Joy's House. And it's been a great reminder of how critical these relationships are for all involved." – *Doug Everidge, Joy's House Board Chair, Everidge Strategic Consulting, LLC*

"Joy's House literally saved my life. We were four years into my husband's Alzheimer's journey when we went to Joy's House. I never worried about his care because from the first time we stepped through the door, I knew the staff was full of love and compassion and had a true calling for what they were doing. And they did not just care for him, they cared for ME as well. Joy's House is the whole package and I don't regret one minute of our experience there. I will FOREVER consider Joy's House 'family' and will be forever grateful to them for their allencompassing support." – Jane, Caregiver and Joy's House Scholarship recipient

SAVE THE DATE

join us the wening of October 15, 2021 FOR OUR ANNUAL FUNDRAISER "Throughout the pandemic, Joy's House leadership went out of their way to make sure staff felt cared for. To begin with, we were set up with work-from-home supplies, complete with toilet paper. Along the way, they checked in with us (often) – they celebrated with us when life was good, and gave us grace when it wasn't. And looking forward, in the spirit of our value individuality, each of our unique strengths were considered and written into the plan for our future. For our renewal." – Corrina Thompson, Community Relations Manager