



Joy's House
CENTER FOR CAREGIVERS
& ADULT DAY SERVICES

2024-2025 ANNUAL REPORT

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Marcy Zunk, Riley Children's Foundation

All names listed as of 1/31/2026



Staff



Joy's House Executive Leadership

Tina McIntosh, Founder & CEO
Laura Johnson, VP of Center for Caregivers
Abby Vincent, VP of Care Services

Joy's House (Across Locations)

Benjamin Gause, Operations Coordinator
Charles Holt, Finance and Operations Director
Marek Mayes, Staff Accountant
Nancy Royal, Adult Day Services Director
Nycholas Sigmon, Care Services Manager
Noah Taylor, Advancement Manager
Corrina Thompson, Community Relations Manager
Tempestt Wales, Operations Manager

Joy's House Broad Ripple

Theresa A'more, Family Care Director at Broad Ripple
Kaylee Arnold, Program Coordinator
Nellie Chisolm, Guest Relations
Andrea Graves, Guest Relations
Delores Marr, Care Services Coordinator
Jen Munoz, Guest Relations
Olivia Richardson, Guest Relations
Stacia Schuster, Guest Relations
Ella Sibbersen, Guest Relations
Max Ward, Guest Relations
Julia Ware, Guest Relations
Zary Williams, Guest Relations



Joy's House at UIndy

Emma Gaston, Guest Relations
Julia Johnson, Guest Relations
Stephanie Lahey, Guest Relations
Kara Linder, Guest Relations
Ben Schneider, Guest Relations
Kinsey Williams, Guest Relations
Lia Taylor, Program Coordinator

All names listed as of 1/31/2026

A Note from Tina



This past year has asked a great deal of all of us.

Across our communities - and across the nonprofit sector - families are navigating more complexity, uncertainty, and caregiving responsibility than ever before. At the same time, organizations like Joy's House are operating within shifting funding landscapes, workforce challenges, and systems that are struggling to keep pace with the realities of aging and caregiving today.

Joy's House has not been immune to these pressures.

Internally, we experienced leadership transition and organizational change that required us to pause, reflect, and recalibrate. Externally, economic and policy forces continue to shape how services are funded and how families access support. These realities have stretched us, but they have also clarified what matters most...it's the families who rely on us for caregiver support and adult day services. Our purpose remains the same.



Tina (left) and Dr. Phyllis Ferrell, Gala Co-Chair 2025.

Every day, individuals living with life-altering diagnoses come through our doors seeking care, connection, and joy. Every day, family caregivers look to us for guidance and resources. And every day, our team shows up with an unwavering belief that people deserve to be seen - not managed - through their aging and caregiving journeys.

This year reminded us that sustainability is about adapting with intention. We are taking what we've learned - about leadership, structure, partnerships, and resources - and using it to strengthen Joy's House for the future. That future includes deeper caregiver support, innovative community education, and the continued evolution of our vision for Joy's House as a Center for Caregivers in Indiana.

We remain here because of the trust of families, the dedication of our staff and board, and the belief of supporters who understand that caring well is both urgent and essential.

Thank you for standing with us during a year of challenge. Together, we continue forward - hopeful for all of the things that are yet to come.

Warmly,

A handwritten signature in black ink that reads "Tina". The signature is written in a cursive, flowing style.

Tina McIntosh
Founder and CEO



Tina (left) with Joy's House Community Relations Manager and sister, Corrina Thompson.

OUR YEAR IN NUMBERS

BOTH LOCATIONS JANUARY 1 – DECEMBER 31, 2025



132 unique Guests

and their families
experienced ongoing care
& community

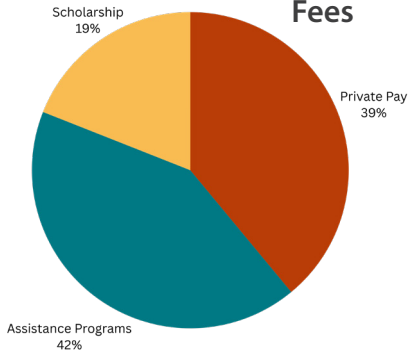


57,697 hours

of comfort, safety
& engagement

at both of our houses

Guest Fees



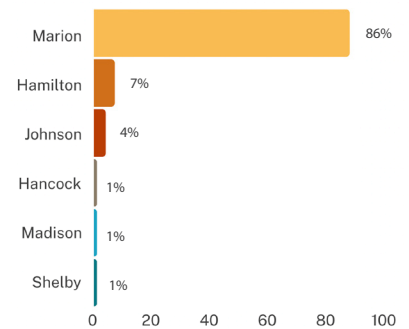
Our Guests

\$86,700

of scholarship support
awarded to families
in need of assistance

* data from January – November 2024

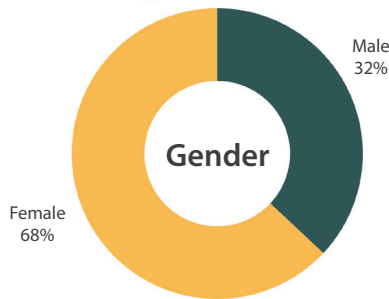
County of Residence



Age Breakdown

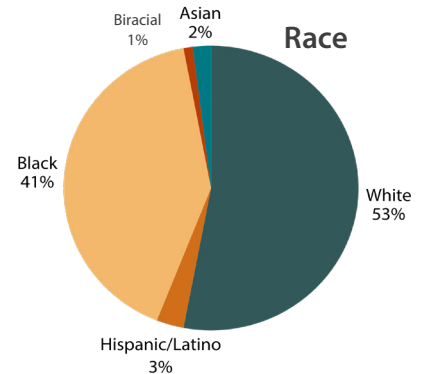
Average - 76
Oldest - 100
Youngest - 23

Male Female



Gender

Race



Our Caregivers

Nearly 10k caregivers

served through Caregiver Support & community education events

**Caregiver Crossing
Radio Program**

Weekly conversations for
caregivers on WIBC

**End-of-Life Program:
Death Over Drafts
gatherings**

&

**Community alliances
and doula clients**

**Joy's House
families served
through Healthcare
Coordination**

**CARE Kits
distributed to
caregivers**

**Caregiver Way:
members served
&
customers
onboarded**

Our Supporters

#GivingTuesday

On #GivingTuesday, our community came together to celebrate the people at the heart of Joy's House. This year, we focused our campaign on Guest Wish Days, the personalized celebrations created around each Guest's life, interests, and stories. Because of your generosity, \$4,582 was raised to support upcoming Wish Days. Each gift helps our team plan meaningful moments, gather family input, and prepare the details that make each day feel personal and true to the Guest being honored.



Thank you for being part of what happens inside Joy's House each day and for helping us continue to honor the lives entrusted to our care.

25th Anniversary Gala



On November 1, 2025, Joy's House marked its 25th Anniversary with a Gala that honored where we began and invested in where we are going. Rafael Sánchez guided the evening as emcee, and Dr. Phyllis Ferrell was honorary chair.

Leading up to and throughout the event, guests participated in an online auction while sponsors and donors committed their support. By the close of the night, over \$215,000 had been raised to support adults living with life altering diagnoses and the caregivers who care for them. Those funds will help sustain daily programming, caregiver resources, and scholarship support for families who rely on Joy's House.

Twenty five years after our doors first opened, this milestone year demonstrated that our community continues to invest in accessible, relationship centered care for families across Indianapolis.

Giving with Grayce

Giving with Grayce, our monthly donors circle, continues to play a crucial role in sustaining our mission throughout the year. Named in honor of Miss Grayce, our very first Guest, this circle provides ongoing support to adults living with life-altering diagnoses and their families. Throughout the year, monthly donors have contributed steadily to ensuring that our services remain available to those who need them most. We are incredibly thankful for the growing number of people who have joined Giving with Grayce. Your consistent support helps us deliver care and comfort every month, and we are excited to see this initiative continue to thrive. If you would like to join, your monthly commitment will make a lasting difference in the lives of our Guests and their families.



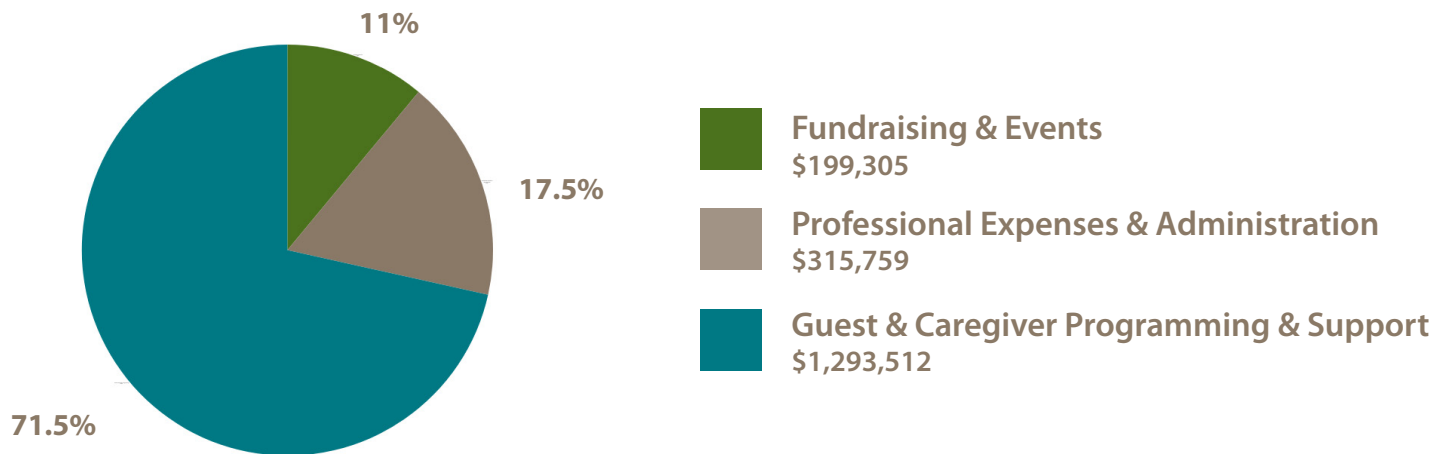
2024 AUDITED FINANCIALS

BOTH LOCATIONS JANUARY 1 – DECEMBER 31, 2024



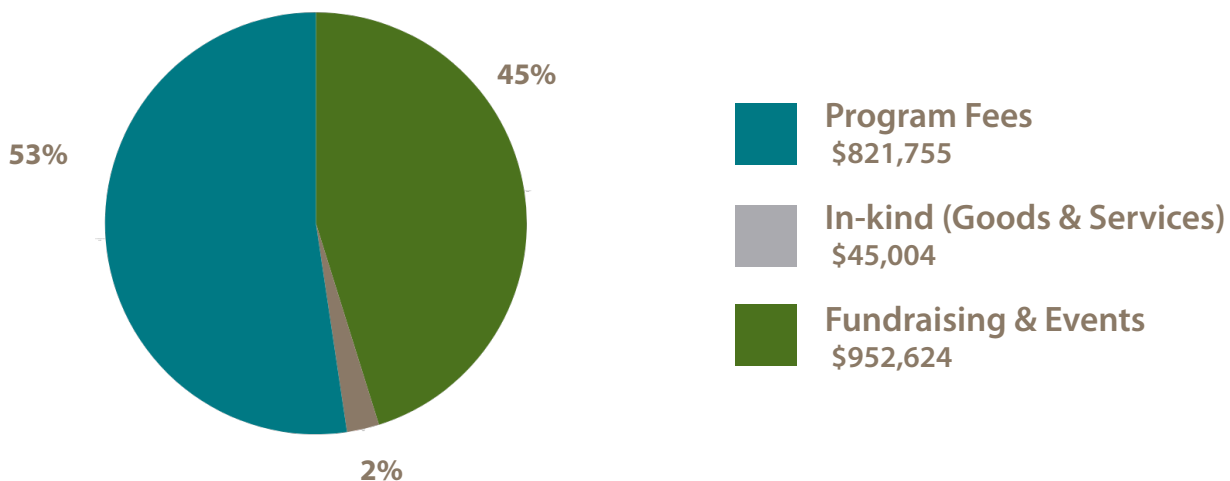
TOTAL EXPENSE

\$1,808,576



TOTAL SUPPORT

\$1,819,383



Please note that these numbers do not reflect gifts restricted year-to-year. The most recent edition of our Annual Report is available at joyshouse.org. If you would like financial information on our Guest Scholarship program, please contact us at 317-254-0828 or finance@joyshouse.org.

Thanks to our Sponsors & Funders

Many organizations and businesses have given generously to Joy's House. We would like to thank the following for their support:

Donations from 1/1/25 - 12/31/25. Please contact us if you have made a donation and are not listed or if your name is misspelled.

\$10,000 & ABOVE

American Online Giving Foundation
Anthem, Inc.
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The David P. Sheetz Foundation
The Patricia Schaefer Foundation Trust
Wallington Asset Management, LLC
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\$5,000 - \$9,999

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United Way of Central Indiana
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Western Indiana Community Foundation

\$1,000 - \$4,999

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IBM Employee Services Center
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\$1,000 - \$4,999 —CONTINUED—

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\$1 - \$999

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United Way of Bartholomew County, Inc.
Wilson Kehoe Winingham LLC

2025 SPONSORS



Special thanks to these supporters for their many years of partnership.

Thanks to our Individual Donors

Many individuals have given generously to Joy's House.
We would like to thank the following for their support:

Donations from 1/1/25 - 12/31/25. Please contact us if you have made a donation and are not listed or if your name is misspelled.

| \$5,000 & ABOVE | \$1,000 - \$4,999 | \$1,000 - \$4,999 —CONTINUED— | \$1,000 - \$4,999 —CONTINUED— | \$500 - \$999 |
|---|--|--|--|--|
| <p>Ronald and Rhonda Baer Judy Barnes Charlie Brown Julie Burns Doll David and Cara Cowlin Richard Dalton Anthony Erwin David Brinkworth and Paula Garrett V. Edward Grogg Mike and Rosie Houk Mike and Ellie Hutton David Klapper Clark M. Millman and Sally Bindley Millman Michelle Morgan Donna Oklak Beth Olson Michelle Perry and Kelli Tungate Robert and Ellen Poffenberger Chuck and Lisa Scholer John Scott Jason Stephens Carla Taber Donald B. Walker Edith B. Witchger</p> | <p>Matt Hickey and Ann Adcook Thomas and Bev Agnew Drew Black Julie Bockenstette Amanda Borshoff Lora Huber Branson Leanne Brekke Lisa Curry Marty and Anne-Marie Dezelan Erickson Family Doug and Dawn Everidge David and Phyllis Ferrell Bill Forehand Barbara Gable Cathy Garver Rebecca Geyer Leslie Gieseking Matt Goben CNO Financial Group Shelley Harrington Richard Holden & Carly Schall Dave and Carolyn Holder Patrick and Jamie Johnson Andy and Laura Johnson Bob Kassing Kathleen Krueger</p> | <p>Anonymous (3) Paul and Carrie Lawson Scott Lindenberg and Dana Friedman Michael Lynam Dr. Amy Marckese Ray Marr III and Delores Marr Matthew and Stephanie Martin Dr. Brandy Matthews Mickey and Jane Maurer Mike and Ann Merkel Dr. Ellen and Charles Miller Ann and Bill Moreau Victoria R Mueller Hazel Nelson Richard and Mary Beth Oakes</p> | <p>James and Carol Phillips Brad and Karen Ridenour Mary Robinson Ruth Roettger LoPrete Michael Rowe Eric and Sally Rowland Patricia Sharp Nancy Sims Edward and Jane Stephenson Cy and Margie Stout Scott and Karen Sundell Tiu & Velasquez Family Daniel and Sarah Waddle Wanda Wales Tim and Corrine Walter Steve and Laura Warner Alan Witchey</p> | <p>John and Lynne Brennan Rachel Brown Alicia Buckley Dawn Butler Michael Debolt and Marcia A Doty-Debolt Thomas and Pam Dobbin Dave and Shannon Forsell Sue Frank Kim and Linda Froberg Judith Hall Jodie R. Harper MD Jim Hill Jack Hogan Bill Holzer LuAnn Humphrey Barbara Lewis West David and Mary Marbaugh Ellen Marcus Todd and Kim Martin Joe and Jenny Medina Pete Method Jane Nitz Jennifer Northern Bryan and Kristen Orander Nick Petrone Ralph Redmond III Anonymous Joanna Russell Carol Ryan Steven and Leah Shattuck Shayne Small Joe and JoEtta Smethers Dr. Kara Smith Katie Terrazas Jeff and Carrie Tester Art and Jen Timpe Janice Kay Vernia Abby Wayt Diane Willis</p> |



Ceramic painting with AARP and Barb Zech thanks to a grant from the I'm Still Here Foundation.

Thanks to our Individual Donors, Continued

\$1 - \$499

| | | | | |
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| Dr. Colleen C. Brown | Joy Dyer | | | |
| Alison Brown | Nancy L. Dynes | | | |
| Pasqua Bucklew | Tony Eads | | | |
| Linda Bucy | Dr. Eve Earley | | | |

"This donation is a small token of gratitude for the loving care given to my husband every time he walks through the doors of Joy's House! I also appreciate the fact that the disability of each Guest does not define them while there. Each Guest is accepted at their level and is encouraged but never forced into participation. Such a warm, positive, loving environment is a huge source of comfort to the family of each Guest."

– Susie, Joy's House Broad Ripple caregiver and donor

Thanks to our Individual Donors, Continued

\$1 - \$499
—CONTINUED—

| | | | |
|---------------------------------|----------------------------------|--|-------------------------------------|
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| | Lynn Roberts | | |



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Visit joyshouse.org/give or scan the QR code to give today.



Giving with Grayce
A Monthly Donors Circle



Legacy
Planned Giving of a future gift



Sponsor



In-kind Donations & Donation Drives



Volunteer



Friends of Joy's House



Give us a call at 317-254-0828 with any questions.

Thank you for considering a gift of time or a donation!



Our Mission

Joy's House serves adults living with life-altering diagnoses and their families by providing exceptional adult day and caregiver services.

Our Vision

We will commemorate our quarter-century milestone, building on our strengths and launching innovative programs in Indiana.

Our Values

Inclusion, Self-Worth, Safety, Truthfulness,
Individuality, Comfort and Fulfilled Lives

Joy's House Broad Ripple

2028 E. Broad Ripple Avenue
Indianapolis, IN 46220

317.254.0828 | fax: 317.254.9377

Joy's House at UIndy

1615 E. Castle Avenue
Indianapolis, IN 46227

317.737.2515